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How Sentrion transformed their HR and payroll processes with Employment Hero

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At a glance

Company	Sentrian
Location	Brisbane, Australia

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connected HR and

You want to reduce admin time and free up HR for more strategic work

✓ You need a powerful HR platform that integrates seamlessly with your operations

A growing IT Business in need of a smarter HR solution

[Sentrian](#) is a Brisbane-based technology services provider that keeps businesses running smoothly behind the scenes. Whether it's an accounting firm needing secure data management or a legal practice requiring reliable IT support, Sentrian is the team ensuring their systems stay online. With over 50 employees consisting of mostly full-time staff, Sentrian needed a way to simplify their People and Culture operations as they scaled.

[Sophia Byrne](#), Head of People and Culture, manages Sentrian's people processes and focuses on creating an efficient and seamless employee experience. Sentrian implemented Employment Hero in 2019 to support this goal, leveraging the platform for six years to streamline HR and payroll. Before Employment Hero, however, the process was anything but seamless.

Disconnected systems slowing everything down

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and Culture processes –

HR

ates or leave requests

ected. It meant a lot of
everything and we'd have to

process them manually," said Sophia.

The tipping point came when the company grew to a size where these individual systems were no longer sustainable. Sentrion needed a platform that could centralise everything and free up time for more strategic work.

Shifting to a single source of truth

Employment Hero provided Sentrion with a fully integrated [HR and payroll system](#), eliminating the need for manual reconciliation and streamlining processes across the business.

“The biggest benefit is consolidation. Instead of jumping between different systems, we have everything in one place. Employees can update their details themselves and we don’t have to deal with endless forms.”

Payroll: From double-checking to done in one click

Payroll used to be a time-consuming task requiring constant cross-checking.

“We’d have to manually reconcile payroll against our other systems. Now, what’s recorded in Employment Hero is fact – we don’t have to double-check it anymore. It’s a huge time-saver for our finance team.”

With [payroll](#) integrated into a single platform, Sentrion’s team can trust that leave balances, timesheets and pay records are always accurate.

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works for

before Employment Hero.
, leading to constant back-

erations team can see who
scheduling much easier and

This change has had a major impact on Sentrion's operations team, who previously had to manually track and approve leave requests. Now, the entire process is

automated, saving them so much time across the board.

Recruitment: No more clunky email threads

Hiring at Sentrion was once a slow, manual process. Without an applicant tracking system, Sophia and the hiring managers had to track candidates via email.

"The recruitment module has been a massive time-saver. We can now track candidates properly, share them with managers and even bulk-contact applicants."

Employment Hero has helped ensure a seamless transition from hiring to onboarding.

"Once someone is hired, everything flows straight into onboarding. It's made the process so much easier."

Empowering managers with performance and one-on-ones

Sentrion's managers now have better tools to support their teams.

"The [one-on-one function](#) is fantastic. Managers have all their notes in one place and performance reviews are much smoother. We do 6 week, three-month and six-month reviews for new staff through Employment Hero and it's working

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nger rely on scattered notes

ers

time spent on admin and

for 50+ staff. Any time I save

can focus on developing

on admin can be spent on bigger projects. Now, I can focus on developing initiatives that actually benefit the business."

Simple HR with a click of a button

As a technology services provider, Sentrion's employees expect software that is fast, intuitive and easy to navigate.

"Tech people won't use clunky systems," Sophia laughs. "If something takes more than three clicks, they'll complain about it. Employment Hero has been great because it's user-friendly and efficient. It fits well with how we work."

Growing with Employment Hero

While Sentrion has already seen huge benefits, Sophia is excited about future improvements.

"One of the best things about Employment Hero is that it keeps evolving. Every time there's an update, it brings real benefits. We've really enjoyed growing alongside the platform."

For Sentrion, Employment Hero has transformed HR from a frustrating process into a seamless, automated system – saving time, reducing admin and helping the business run more efficiently.

Looking to streamline your employment processes and bring more value to your business? [Book a demo with our business specialists today.](#)

[Talk to an employment specialist](#)

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Acknowledgement of Country

We acknowledge Aboriginal and Torres Strait Islander peoples as the First Australians and Traditional Custodians of the lands where we live, learn and work.

What we do

Employment Hero is an end-to-end HR, payroll and recruitment solution designed for Australian businesses. Our suite of powerful employment tools help streamline your workday, so you can focus on what matters.

News, resources and insights – delivered to your inbox. **Subscribe.**

*Work email

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