



Driving streamlined logistics and workforce management with Employment Hero

4 min read

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At a glance

Company	SEQH
Location	Hemmant and Toowoomba, Queensland

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ment in a growing

you want to simplify forecasting and internal communication

- ✓ You're looking for a scalable solution to maintain structure as you expand

A growing logistics business with a need for structure

[South East Queensland Haulers \(SEQH\)](#) is a dynamic logistics and transportation company, managing over 250 employees across two branches in Hemmant and Toowoomba, Queensland. With plans to expand further, the company needed a more efficient way to handle HR, compliance and workforce scheduling.

Before Employment Hero, SEQH relied on separate systems for payroll, recruitment and employee records, creating inefficiencies and making it difficult to scale.

"Before Employment Hero, everything was separate. Payroll, recruitment and employee data were all in different systems. Now, everything is in one place, making it much easier to manage," said [Katrinka Tagamolila](#), HR Coordinator, at SEQH.

Simplifying HR and compliance

With a workforce of office staff, drivers and machine operators, managing HR and compliance with Employment Hero brought much-needed structure and [compliance management](#).

...if everything feels casual. ...t things done, but now ...ness like ours, that's

...ability to track licenses and ...cates and licenses, ...oad safety compliance isn't

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"I love how the system notifies us when certificates are expiring. With few of us handling training, this feature really helps us stay on top of things."

Time saving recruitment and onboarding

[Recruitment](#) is a major focus for SEQH, with the company hiring an average of 20-30 new employees each month. Employment Hero has made this process significantly more efficient.

"One of the best things about it is that all our past job advertisements are stored in the system. I can just search for a position and find everything I need, instead of digging through folders," Katrinka noted.

Employment Hero has also streamlined the entire process from [applicant to employee](#), moving the successful candidate straight through to onboarding in just a few clicks.

"We don't have to manually transfer data anymore. I just click 'onboard,' and all the necessary details are carried over," she said. This efficiency is crucial in a logistics business where hiring happens at scale.

Leveraging SmartMatch for hiring efficiency

Hiring the right talent quickly is crucial for SEQH's fast-moving operations. With

been able to streamline
es more efficiently.

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job description, which helps
ition Consultant, Zoe,
ress interest in a role
and open to a conversation

ensured they are engaging
the recruitment process

Streamlining scheduling and communication

Managing a logistics company means dealing with complex scheduling challenges. Employment Hero has simplified this process by providing a central location where managers can view availability and [assign shifts](#).

“Before, we had to communicate with drivers individually to organise their schedules. Now, we can see everything in one place and make informed decisions quickly. All managers have access to the system, so they don’t have to search through emails to find information.”

Beyond scheduling, the platform has also improved internal communication at SEQH. *“It’s easier to coordinate leave requests, payroll updates and other HR tasks. Everything is so much more streamlined compared to before.”*

A more professional and scalable business

As SEQH continues to grow, Employment Hero is playing a key role in its expansion. The platform has not only made day-to-day HR tasks easier but has also contributed to a more structured and professional work environment.

“Without Employment Hero, things wouldn’t feel as structured or professional. It ensures we have proper processes in place, which is important as we scale,”
Katrinka said.

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only been here a few
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businesses

y they manage HR,
n has saved time, improved
hole lot easier, especially in

“Employment Hero streamlines everything. It makes us feel like the company is truly operating as one,” Katrinka concluded.

For logistics businesses looking to scale efficiently while managing their HR, payroll and compliance obligations, Employment Hero is a game-changer.

If you’d like to learn more about how Employment Hero can help transform your organisation, [speak to one of our business specialists today](#).

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