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Southland Supply Group streamlines onboarding and payroll with Employment Hero

Case Studies



Southland Supply Group streamlines onboarding and payroll with Employment Hero

Published June 19, 2025 | Updated August 1, 2025 | 1 min read

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At a glance



Company

Southland Supply Group

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manage onboarding

- ✓ You're using outdated systems and want to modernise your processes
- ✓ You want to reduce admin hours and give employees more visibility into their leave

A group of civil retail businesses with shared services

Pratap Subramanian manages finance and systems for a group of civil retail companies under the [Southland Supply Group](#) umbrella: Southland Supply Group and Design. The structure includes three registered entities using Employment Hero: Adaptive Trust, Granger Baker and Lawson Traders.

"We've got three entities. Adaptive Trust is our primary entity, which operates two businesses under its umbrella: Southland Supply Group and Design. Lawson Traders is our furniture distribution business, and Granger Baker is our shared services business."

Across these businesses, they employ around 75 people. With employees working across different trading arms and services, it was clear they needed a system that could bring HR and payroll together in one place.

Before Employment Hero: time-consuming, manual and hard to

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v. Pratap was looking for a better

Online onboarding transformed how they bring new employees into the business

Employment Hero made an immediate difference with simplified onboarding.

"The [onboarding feature](#) was a massive help straight away. We could send out all documents including contracts, policies, training materials, and they could sign them digitally. It didn't matter where they were located. That was a big time saver."

He also noted that having everything stored in one place was a huge improvement.

"Now, everything is centralised and easy to access. That's been really valuable, especially with how spread out our staff are."

From legacy software to payroll that works

The biggest shift came when they moved away from their previous payroll system.

"Our previous payroll system, Wage Easy, was very clunky and wasn't scalable for our needs. With Employment Hero, we're spending maybe three or four hours a fortnight to process [payroll](#) across all businesses."

What used to be a drawn-out, manual process is now largely automated.

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One of the unexpected benefits? The amount of time it freed up for Pratap.

“Now I can actually focus on finance work instead of spending hours on payroll. The reporting also gives us better visibility. For example, we can forecast weekly cash flow based on wage data. That wasn’t even possible before.”

Employees are also benefiting from better visibility thanks to the [Employment Hero Work app](#).

“Most of our staff use the app to lodge leave. Before, they used to come up to us and ask how much leave they had. Now they can just look it up themselves. The leave balance is also on their payslip, which people love. It’s just clearer for everyone.”

More time for strategy, not admin

With HR and payroll processes now automated and streamlined, Pratap has reclaimed valuable time, time he’s using to focus on strategic finance and reporting tasks that previously fell to the bottom of the list.

“It freed me up to focus on actual finance work, such as reporting, forecasting and improving our financial systems. I’m not tied down by payroll anymore,” he said.

The verdict: Employment Hero makes work easier and better

Pratap summed it up simply:

“It’s the ease of use that makes it valuable. You can set up and run payroll quickly. You’ve

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Acknowledgement of Country

We acknowledge Aboriginal and Torres Strait Islander peoples as the First Australians and Traditional Custodians of the lands where we live, learn and work.

What we do

Employment Hero is an end-to-end HR, payroll and recruitment solution designed for Australian businesses. Our suite of powerful employment tools help streamline your workday, so you can focus on what matters.

News, resources and insights – delivered to your inbox. Subscribe.

*Work email

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