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# How YFS cut recruitment admin and scaled to 260 staff with confidence

**260**

employees managed with one centralised HR and recruitment system

**Reduced workload**

For recruitment from constant admin to measurable free time

**100%**

digital onboarding delivered before day one

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Company  
**YFS**

Industry  
**Not-for-profit**

Employees  
**260**

Location  
**Queensland,  
Australia**

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ty in Queensland across  
a growing workforce of over 260  
needed a scalable way to  
performance processes.

Applications arrived through a

“Previously, recruitment was all done manually... it was a lot of extra work,” said [Sonja Neal](#), YFS’ Human Resource Officer.

Employee information was scattered across folders, slowing down basic HR tasks. Additionally, onboarding required three paper-based forms completed on day one, creating friction for HR and new starters.

## The solution

Employment Hero gave YFS a single system for [recruitment](#), [onboarding](#), employee records, workflows, [performance](#) reviews and self-service updates.

“I’ve had feedback from the hiring managers that they’re enjoying using the recruitment platform.”

Hiring managers now enjoy a faster, more transparent recruitment experience and new staff complete onboarding before their first day.

## The ROI

- **Significant time saved**, freeing HR for higher-value work
- **Fully digital, pre-day-one onboarding**, replacing paper forms
- **Faster, more responsive candidate communication**
- **Centralised employee profiles** accessible across HR
- **Improved experience for managers** using probation and performance tools

## Why it matters

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ing the HR team time back,

ger pieces of work.”

erates with more clarity, control  
s it scales its impact.



# Jump into Employment OS.

Employment doesn't have to be hard. Streamline every step of the employment lifecycle so you and your team can run ahead.

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\* Work email

## What we do

Employment Hero is an end-to-end HR, payroll and recruitment solution designed for Australian businesses. Our suite of powerful employment tools help streamline your workday, so you can focus on what matters.

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