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# From five tools to one: Your Home Care streamlines HR and compliance using Employment Hero

**5+**

disconnected systems consolidated into one HR platform

**Multiple hours**

saved weekly through automated onboarding and certification reminders

**190**

employees supported with digital onboarding, contracts and compliance workflows

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 **Your  
Home  
Care**

Company  
**Your Home Care**

Industry  
**Healthcare**

Employees  
**190+**

Location  
**Queensland,  
Australia**

Favourite Features

ATS

Certification

Onboarding

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s across Queensland, employing  
team manages continuous  
quality care and ensure staff

disconnected systems for  
ent.

“We had an onboarding platform and a certification checking platform, then we were transferring everything into our rostering software – it was clunky,” said Recruitment and Systems Coordinator, [Josie Stewart](#),

Managing compliance risk and ensuring certifications were current created operational stress and manual admin.

“We recognised that we needed something that allowed everything to be in one place.”

## The solution

Employment Hero provided a single, connected HR system that brought [recruitment](#), [onboarding](#) and compliance into one workflow. Josie now manages the full employee lifecycle from uploading resumes to assigning managers to sending digital contracts, all through one platform.

“I love that I can upload a resume and have candidate details automatically populate.”

She uses Employment Hero’s [document templates](#) to generate and send employment contracts instantly, replacing DocuSign and removing version control issues.

“Just being able to populate a template with a few fields and send out an electronic contract has been amazing.”

The [certification](#) management tool automatically sends reminder emails to staff when their qualifications are expiring, helping Josie and managers stay compliant.

“Today alone, I sent out at least 50 reminders on certifications just with a reminder email via the reports tool.”

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new payslips, update personal  
via the [Work App](#) – a big step

into a separate system to

and reminders  
documentation

“It’s given me more time to focus on things that just didn’t get done before, such as improving communication and internal processes.”

## Why it matters

Employment Hero has given Your Home Care a platform that grows with them, supporting rapid expansion and compliance confidence.

“Employment Hero has allowed us to have a really fresh start. It’s given us something we can build on and customise to our needs.”

By creating operational flow and freeing up time for strategic work, Employment Hero has become a trusted partner in helping Your Home Care scale with confidence.



## Jump into Employment OS.

Employment doesn’t have to be hard. Streamline every step of the employment lifecycle so you and your team can run ahead.

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## Acknowledgement of Country

We acknowledge Aboriginal and Torres Strait Islander peoples as the First Australians and Traditional Custodians of the lands where we live, learn and work.

## What we do

Employment Hero is an end-to-end HR, payroll and recruitment solution designed for Australian businesses. Our suite of powerful employment tools help streamline your workday, so you can focus on what matters.

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\* Work email

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