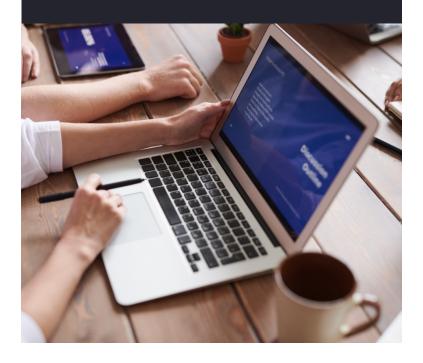


erp one

Global Supply Chain and Logistics Company

SUPPLY CHAIN MANAGEMENT



ERP-One delivers global JD Edwards EnterpriseOne 9.2 upgrade on time and under budget.

Challenges

- Upgrade to EnterpriseOne 9.2 required to remain certified on hardware
- Multiple corporate regions across the globe, each with own EnterpriseOne environment
- Several parallel projects ongoing within the company; required coordination of resources and object management
- COVID-19 protocols in place during go-lives, restricting onsite work and re-allocating resources
- Code set and version complexities: one central code set maintained across all regions coupled with regional differences in versions
- 6. Project metrics:

Custom objects to be retrofitted: 3,800

ERP integrations: 368

Global JDE users: 2,500+

Solution

- Separate CRP, training, and go-live for each corporate region; staggered timeline implemented
- DWS Dimensions utilized to analyze data baseline for retrofitting effort
- 3. Retrofit work done using Agile methodology to manage resourcing constraints
- Utilized Mimix Availability to replicate production data to pre-live 9.2 system, resulting in streamlined go-lives
- 5. Training videos created for end user 9.2 training
- Custom excel application created for version comparisons between regions
- Go-live procedures were tailored and optimized to reduce downtime within required 12-hour window

Results

- 1. Business results achieved for Client:
 - ERP platform readied for move to the Cloud
 - Enhanced system security and capabilities
 - Enhanced users' experiences
 - Improved integrations
- Project was completed successfully within original timelines and budget
- New E1 9.2 features introduced to users through Proof of Concept workshops
- 4. Multi-faceted UDO governance model created
- Functional script repository created to inventory core processes and used for final User Acceptance Testing across all global regions

Technologies











