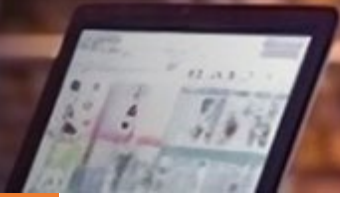




Customer Success Story

Oil & Gas



Refinery Giant Transforms Change Management & Safety Compliance



Value Delivered

2X

Improvement in non-compliance findings

89%

Improved tracking for internal audit and reporting requirements.

93%

Employee productivity enhancement and time “given back” to the teams



Challenge

Our client recognized the need for transformation to face the challenges of managing change and cut risks associated with manual processes and security compliance.



How We Helped

- Automation of Change Management helped seamlessly navigate through departments' approval processes.
- Strategic use of EIQ Process Flows, Data Flows, Event Flows (IOT), and the development of web and mobile front-ends.
- Deployment of connectors to establish seamless links with back-end systems, like Oracle ERP and others.
- Technology & Process Safety departments conducted Hazops, while service departments executed changes.



EIQ Features Used



Data Flows



Process Flows



Multi-channel Apps



Event Flows



Decision Automation

EQ Platform Overview

End-to-End Intelligent Business Automation Platform



Process Flows

Automate enterprise workflows and create seamless customer and user journeys quickly.



Event Flows

Process and analyse events in real time to predict real-time threats and identify opportunities.



Decision Automation

Simplify complex decision logic to make accurate decisions in changing business environments.



Analytics and Reporting

Derive actionable insights for your business with robust analytics and present data in rich reports.



Business Rules

Define and update business rules quickly with audit trails to identify and track changes.



RPA

Leverage the power of non-intrusive, unified RPA



Data Flows

Handle structured and unstructured data with an easy drag-and-drop functionality.



ML Flows

Embed intelligence in the handling of process and data attributes using dynamic ML models.



Enterprise Connectors

Integrate with business-critical systems quickly using pre-built and custom connectors.



GenAI

Automate integrated text generation within process, data, or event flows using GenAI



Multi-channel Apps

Create dynamic web and mobile applications with new or pre-built templates that can work online or offline.



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