



Customer Success Story

Auditing

A Global Audit Company Automates the Internal Audit Function



Value Delivered

50%-70%

Savings in time spent on data collection, control checks, and audit report generation

100%

Coverage of the audit control data through continuous monitoring

96%

Improvement in process efficiency, resulting in better auditor and customer satisfaction



Challenge

The challenge was to automate audit offerings, achieving approximately 100% coverage without expanding the audit team's size, all while maintaining the highest standards of quality and accuracy.



How We Helped

- Designed an Intelligent Automation solution to redesign the Internal Audit process with a focus on creating "digital hooks" addressing manual intensive parts of the audit cycle
- Seamlessly integrated the ERP, GRC, and CRM solutions within the enterprise
- Document digitization & conversion of unstructured data to structured data using ML-based predictions and "what-if" scenario analysis



EIQ Features Used



Data Flows



Process Flows



Multi-channel Apps



Enterprise Connectors



Business Rules



ML Flows



Analytics and Reporting

EQ Platform Overview

End-to-End Intelligent Business Automation Platform



Process Flows

Automate enterprise workflows and create seamless customer and user journeys quickly.



Event Flows

Process and analyse events in real time to predict real-time threats and identify opportunities.



Decision Automation

Simplify complex decision logic to make accurate decisions in changing business environments.



Analytics and Reporting

Derive actionable insights for your business with robust analytics and present data in rich reports.



Business Rules

Define and update business rules quickly with audit trails to identify and track changes.



RPA

Leverage the power of non-intrusive, unified RPA



Data Flows

Handle structured and unstructured data with an easy drag-and-drop functionality.



ML Flows

Embed intelligence in the handling of process and data attributes using dynamic ML models.



Enterprise Connectors

Integrate with business-critical systems quickly using pre-built and custom connectors.



GenAI

Automate integrated text generation within process, data, or event flows using GenAI



Multi-channel Apps

Create dynamic web and mobile applications with new or pre-built templates that can work online or offline.



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