Customer Success Story

Healthcare

A Prominent US Pharmaceutical & Med-Tech Corporation Automates Talent Management

Value Delivered

80% — Improvement in process efficiency

2X — Employee productivity enhancement and time "given back" to the teams

67% — Improvement in Employee Promoter Scores on an average

Challenge

The client wanted to maximize worker potential, improve productivity, and expedite personnel management procedures by utilizing automation levers. In addition, the management wanted all the related data-driven insights across the talent management processes.

How We Helped

- Automated AI driven solutions for recruitment, onboarding, personalized growth plans, learning management and performance management.

- Integrated across internal HRMS and external utilities for hiring, background verification and LMS tools.

- Developed robust talent analytics tools for the HR teams.

EIQ Features Used

- Data Flows
- Process Flows
- Multi-channel Apps
- Analytics and Reporting
- Enterprise Connectors
- Decision Automation

EIQ Platform Overview

End-to-End Intelligent Business Automation Platform

Process Flows

Automate enterprise workflows and create seamless customer and user journeys quickly.

Data Flows

Handle structured and unstructured data with an easy drag-and-drop functionality.

Event Flows

Process and analyse events in real time to predict real-time threats and identify opportunities.

ML Flows

Embed intelligence in the handling of process and data attributes using dynamic ML models.

Decision Automation

Simplify complex decision logic to make accurate decisions in changing business environments.

Enterprise Connectors

Integrate with business-critical systems quickly using pre-built and custom connectors.

Analytics and Reporting

Derive actionable insights for your business with robust analytics and present data in rich reports.

GenAI

Automate integrated text generation within process, data, or event flows using GenAI

Business Rules

Define and update business rules quickly with audit trails to identify and track changes.

Multi-channel Apps

Create dynamic web and mobile applications with new or pre-built templates that can work online or offline.

RPA

Leverage the power of non-intrusive, unified RPA

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