Case Study

EXECVIEW

EDUCATION

A UNIVERSITY IMPLEMENTS EXECVIEW TO OVERSEE ORGANISATIONAL CHANGE.

The University has a long and distinguished history. To secure for itself a long and successful future it has embarked on a three-year initiative that will ensure services are value for money, efficient and driven by customer need.

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Implementing Execview

The University consists of 19 self-governing Colleges, together with a number of prestigious Central Academic Bodies and Activities. These central bodies off er the Colleges shared services such as world-class libraries, a careers service and halls of residence, plus a distance learning programme with around 50,000 students. It is this administrative core where the initiative, dubbed the Business Change Programme, is taking place.

B-B, Programme Manager of the Business Change Programme, explains "This is a three-year business change programme for the whole of the administrative side of the University.

"It currently involves 17 projects focused around people, income and culture, such as empowerment training, procurement, faciliti es management, fundraising, IT services.

"The overall purpose of the programme is to improve our services and benchmark ourselves against other academic institutions nationally and become even more financially sustainable." Execview is employed to help record and report on the status and progress of all the projects within this important programme.

"We use the status reporting functionality of Execview because I wanted a tool in which it would be easy to record status and make this very clearly visible through colour coding and traffic lighting. It needed to be easy to use for our senior management team."

It was really easy to get up and running. Because it is SaaS, there was no need for a debate with IT about setting up a server.

Simple to Use

Early in the project, B met with each project manager for about two hours a month to catch up with everything that had been achieved and update the Execview status, but they will now take over the project status reporting themselves. They needed no training to speak of: "The senior team love it because they can just point and click to drill down for information." Another reason that Execview was chosen was that it allows a good level of description: "Execview can really capture how we feel things are going in each project, and I can provide a good summary of the overall programme."

Get in Touch...

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