



CASE STUDY

INTELLIGENT ROUTE SCHEDULING FOR THE ON-TIME DELIVERY OF SPARE PARTS



PV Automotive GmbH is a leading company for automotive services in Germany. With 1,600 employees, PV supplies workshops for cars and commercial vehicles, freight forwarders, local public transport companies, independent dealers of vehicle parts and gas stations with a comprehensive range of goods, services, and products – from complete workshop systems and equipment to spare parts and accessories.

From over 90 branch offices, PV is able to supply every site in the sales territory several times a day through a fleet of Sprinter vans. In addition, each vehicle makes an average of four journeys a day with up to 20 delivery stops. FLS VISITOUR Service ensures maximum precision, efficient route scheduling and an impressively short time period between receiving and delivering the order.

The FLS VISITOUR server acts as a black box and is addressed directly by PV's ERP system. All the calls are transferred to FLS VISITOUR via SOAP/XML. The software then calculates the most efficient routes for unbeatable delivery and customer service within seconds, taking into account numerous freely selectable factors and specifying exact distances and driving times.

The results

Thanks to intelligent route scheduling, efficient distribution logistics not only ensures the reliable and on-time delivery of spare parts and thus satisfied customers, but also increases the service level of the vehicles, thereby guaranteeing customers even more flexible delivery cycles.

PV AUTOMOTIVE

Industry:

Distribution

FLS product:

FLS VISITOUR

Requirements:

- Route scheduling for a fleet of vehicles at over 90 branch offices
- Reduced waiting times, more efficient scheduling

Benefits:

- Improved delivery and customer service
- Enhanced delivery cycles

More information: www.pvautomotive.de



FLS contact: Jeremy Squire · Managing Director
FASTLEANSMART UK LTD.
T +44 1183 800189 · jeremy.squire@fastleansmart.com
www.fastleansmart.com/en