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Improvement in Business Process Efficiency with Upgradation & Performance Fine Tuning of Oracle DBaaS using FloData

INSIGHT

An American video delivery technology and services business migrated from Oracle EBS to Oracle Fusion Cloud, which impacted its reporting and analytics systems due to lack of direct access to Oracle Fusion Cloud databases. They wanted a solution that allowed them to leverage the standard interfaces of Oracle Fusion Cloud to migrate data to an Oracle DBaaS environment.

Forsys leveraged *FloData* technology to upgrade, migrate, fine-tune performance, and execute an environment refresh for the client's Oracle Database 19c and quarterly patching. This enabled them to enhance business processes' efficiency and reduce workloads significantly.

Industry
Telecommunications

Revenue
$150+ M

Employees
1k+

Headquarters
California, US

BUSINESS CHALLENGE

After the client migrated to Oracle Fusion Cloud, they transformed their data warehouse and business analytics systems because Oracle Fusion Cloud restricted access to databases. They needed a solution that enabled reading data from Oracle Fusion Cloud using standard APIs and writing data into an Oracle Cloud DBaaS environment.

TRANSFORMATION JOURNEY

Forsys in collaboration with *FloData* enabled the client to optimize the performance of their Oracle Database 19c.

The key highlights of the solution approach:

- Upgradation, migration, and environment refresh for Oracle Database 19c.

- Monitoring of data and processes, and conducting health checks.

- Execution of performance tuning and quarterly patching.

- Maintenance of data backup, disaster recovery, and business continuity.

- Security assessments and enhancements.

IMPACT

- Improvement in database performance, availability, reliability, and security.

- Enhancement of business process efficiency.

- Reduction in workloads.

ABOUT THE CLIENT

The client is an American video delivery technology and services business. It enables media companies and service providers to deliver ultra-high-quality broadcast and OTT video services to consumers globally.

SOLUTION COMPONENTS

Oracle Database 19c, Oracle Fusion Cloud, FloData

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