FLUXX

SERVING THOSE WHO SERVED:

HOW TEXAS VETERANS COMMISSION TRANSFORMED GRANT MANAGEMENT WITH FLUXX

EXECUTIVE SUMMARY

For years, the Texas Veterans Commission (TVC) struggled with inefficient paper-based processes and a cumbersome grant management system that required IT support for even the smallest updates. Administrative burdens took valuable time away from their true mission: serving Texas veterans. The Commission needed a solution that was flexible, user-friendly, and capable of managing the complexities of multiple evolving grant programs. By implementing Fluxx, TVC gained an intuitive, adaptable platform that streamlined budget management, simplified application reviews, and reduced reliance on costly external consultants. The result? More time spent supporting veterans and less time wrestling with outdated systems.

ABOUT TEXAS VETS

The Texas Veterans Commission advocates for and provides services that improve the quality of life for Texas veterans, their families, and survivors. Their work spans disability benefits and rights, mental health support, education, employment assistance, healthcare advocacy, and grants. One of their key initiatives, the **Fund for Veterans' Assistance (FVA)**, awards reimbursement grants to organizations, local government agencies, and Veteran Service Organizations providing direct services to veterans and their families. Since its inception, TVC has awarded over **$313 million in more than 1,400 grants**, ensuring critical support reaches those who need it most. The Fund is composed of money deposited under the Texas Government Code, the Texas Transportation code, and Texas Parks and Wildlife Code.

THE CHALLENGE:
AN OVERWHELMING ADMINISTRATIVE BURDEN

Texas Veterans Commission's previous grant management system created significant obstacles that hindered efficiency and program impact in three specific areas:
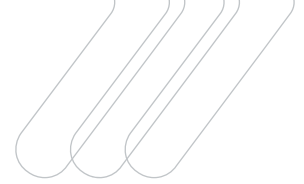
1. **Complex Budget Management.**
   The Texas Veterans Commission has a unique use case within their budget management. Unlike other agencies and organizations that do drawdowns or award the funds and complete one large report quarterly or at the end of the grant year, Texas Veterans Commission conducts monthly expenditures reviews and checks line by line every month, leading to needing more oversight and administrative support to ensure compliance and fiscal responsibility.

2. **Inefficient Application Reviews.**
   Their grant management originally started on paper processes, needing three review levels, where the next reviewer couldn't begin their review until the previous reviewer had completed. Even after adopting previous software, reviews still required manual steps and failed to deliver significant time savings.

3. **Inflexible Software That Couldn't Adapt.**
When changes to regulations, reporting requirements, and requirements changed from the Commission or legislature, quick changes in the prior software was impossible. New programs would have to be rebuilt from scratch, often needing expensive consultants to build programs to meet new requirements, making it difficult to respond to evolving needs efficiently.

The Texas Veteran's Commission was getting bogged down in these blockers, taking away from their mission to support veterans in meaningful ways. They needed a modern, flexible, and scalable solution that could evolve with them.

THE SOLUTION:
FLUXX DELIVERS FLEXIBILITY, EFFICIENCY, AND IMPACT

TVC was prepared to find a software solution that addressed their unique needs, and could scale with them throughout the future of grantmaking. After evaluating multiple grant management solutions, TVC selected Fluxx for its ease of use, adaptability, and powerful automation. Fluxx provided key improvements that transformed TVC's grantmaking process:
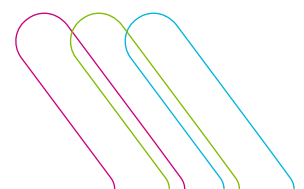
KEY FEATURES

➤ **Comprehensive Budget Management and Post-Award Support.**
Fluxx transforms grant budget management and post-award processes with a seamless, automated approach that ensures financial accuracy, compliance, and efficiency. With real-time financial reporting and allocation tracking, agencies can optimize grant budgets and ensure funds are used effectively. Automated disbursement tools streamline advance payments, reimbursements, and milestone-based funding, improving cash flow management and reducing administrative burdens.
Agencies gain complete subrecipient oversight, allowing them to enforce reporting deadlines, monitor expenditures, and track financial performance in real-time. Additionally, Fluxx integrates seamlessly with accounting platforms, ensuring accurate financial reconciliation, reducing errors, and improving transparency across all funding sources. With Fluxx, agencies can move beyond administrative complexities and focus on maximizing grant impact with confidence.
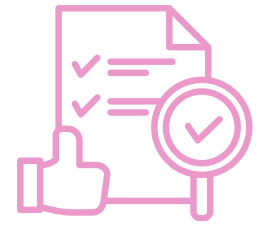
- **Real-time financial reporting and allocation tracking** reduced manual errors and improved oversight.

- Automated **disbursement tools** streamlined payments, reimbursements, and funding milestones.

- **Seamless accounting integration** improved reconciliation and financial transparency.

➤ **Streamlining Application Review and Approval Process.**

Fluxx's Reviewer Portal is a powerful, streamlined platform designed to support multi-level review processes, ensuring applications move efficiently from initial assessment to final decision. With automated assignments and notifications, internal and external reviewers are instantly alerted when applications require their input, keeping the review cycle on track. The portal allows reviewers to access applications, attachments, and custom scoring forms, with side-by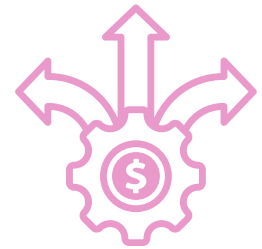-side viewing for seamless evaluation. Reviewers can provide numerical scores and narrative feedback, with their input automatically aggregated for deliberation. Configurable automated notifications serve as real-time reminders for review deadlines, pending assignments, and next-stage approvals—eliminating manual follow-ups and ensuring that all stakeholders remain engaged. By integrating structured feedback, panel-based evaluations, and workflow-driven automation, Fluxx accelerates the grant review process while maintaining rigor, accountability, and efficiency.

- A dedicated **Reviewer Portal** eliminated manual bottlenecks and accelerated application reviews.

- Automated notifications ensured **reviewers stayed on track** and met deadlines.

Reviewers could score applications side-by-side, providing structured feedback and a more efficient decision-making process.

➤ **Flexible low/no-code software without extraneous consulting fees.**

Fluxx offers a highly flexible, low/no-code grant management platform that empowers organizations to configure and customize their workflows, forms, dashboards, and reporting—without reliance on costly third-party consultants. Designed for intuitive self-administration, Fluxx enables teams to adapt their system in real-time through an easy-to-use interface, eliminating the need for ongoing developer support. With drag-and-drop form builders, dynamic workflows, role-based permissions, and automated notifications, organizations can tailor their grantmaking processes to fit evolving needs—without incurring extraneous fees for every adjustment. Unlike rigid, one-size-fits-all systems, Fluxx provides complete control over system customization, allowing users to configure grant types, eligibility criteria, approval processes, and reporting structures without writing a single line of code. This self-sufficiency ensures that grantmakers can stay agile, reduce administrative burden, and focus on maximizing impact—without hidden costs or delays. Additionally, Fluxx's copy/clone functionality allows organizations to quickly duplicate and modify existing workflows, forms, and reports, significantly reducing setup time and ensuring consistency across multiple grant cycles.

- Fluxx enabled TVC to **customize workflows, forms, and dashboards** independently—without IT intervention.

- Drag-and-drop functionality allowed TVC to quickly **adapt to new regulations** without costly consultant fees.

➤ **FLUXX.IO**

- The **copy/clone feature** enabled the rapid duplication and modification of workflows, saving months of implementation time.

RESULTS AND IMPACT:
MORE TIME FOR VETERANS, LESS TIME ON ADMIN

The impact Fluxx has provided the Texas Veterans Commission has been incredible, and every day they are finding new benefits and ways to use Fluxx to improve collaboration and productivity. The key benefits have been:

➤ **Simplified Budget and Post-Award Management.**
All documents are now compiled and organized within the system, making budget oversight easier for staff. Each line item can be reviewed and has applicable documentation attached to the line item, providing a clear view of budgetary details and confidence that all funding is accounted for correctly.

➤ **Decreased time in review cycles.** On account of Fluxx's reviewer portal and automated notifications, the Texas Veterans Commission has been able to shrink their review cycle time from 45 days to .5 day. Those 44 days saved have now been allocated into spending more time with their veteran grantees, making impactful relationships and strengthening the need of the Texas Veterans Commission to the veteran community.

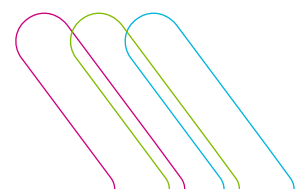➤ **Effortlessly adapt to changing regulations and requirements.**
When new regulations and requirements are presented to the Commission from the legislature, the Texas Veterans Commission feels assured, knowing that Fluxx addresses compliance and regulations head on. Fluxx allows for forms and workflows to quickly be configured to match any reporting or regulatory requirements. With the previous software TVC had, it could take months to have a consultant rebuild the program to new regulations. Now with Fluxx's copy/clone functionality, TVC can clone a similar previous program and quickly make adjustments to match new regulations within a couple hours - providing a massive time savings and a deep sense of confidence knowing that all regulations will be addressed and implemented.

DECREASED TIME IN REVIEW CYCLES

45 DAYS

98.9% Reduction in time

0.5 DAYS

➤ **More time to engage with their community.** Time-savings and deeper compliance alignment are incredibly important, but the biggest takeaway from implementing Fluxx has been TVC's re-allocated time back to the community. The insurmountable amount of time saved has allowed TVC to connect deeper and in more meaningful ways with the grantees they serve. This has always been the mission of TVC, but as many grant teams know too well, the administrative burden on teams stretched too thin leaves little room for engagement. Now, TVC is able to spend more time with veterans, and inevitably serve more veterans across Texas.
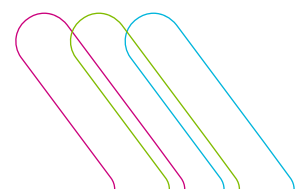
LOOKING AHEAD:
SCALING FOR THE FUTURE

Texas Veteran's Commission is looking to the future on how they can harness more of Fluxx's powerful software to streamline and simplify more processes in their grant making, enhance their compliance and monitoring, and reporting on their impact. These initiatives could include:

➤ **Expanding to Federal Funding Management** - TVC currently has a small percentage of Federal funding, but is looking to expand to support more veterans and their families. They know with Fluxx now, they are safe to expand federal funding as Fluxx ensures compliance with federal reporting requirements while streamlining tracking and oversight of these funds.

➤ **Leveraging AI for Application Reviews** - TVC is considering incorporating recently released and included as an out-of-the-box AI-powered features, including application review summaries, potentially further reducing their time to assess applications.

➤ **Exploring Grantelligence for Advanced Impact Reporting** - Reporting out the great work that TVC is doing is paramount for keeping veterans' needs in the spotlight. Grantelligence dashboards could potentially improve data visibility, offering leadership and legislators deeper and real-time insights on grant performance, budget allocation, and impact. This capability could provide a clearer picture of TVC's mission and accomplishments, enhancing transparency and advocacy efforts.

CONCLUSION

Texas Veterans Commission has made significant strides in modernizing its grant management processes with Fluxx, further enhancing their ability to serve veterans across Texas. The reduction in administrative burden and the confidence in their compliance has changed the dynamic across TVC staff and users. The shift to a modern, flexible system has empowered TVC to focus on what matters most—serving veterans.
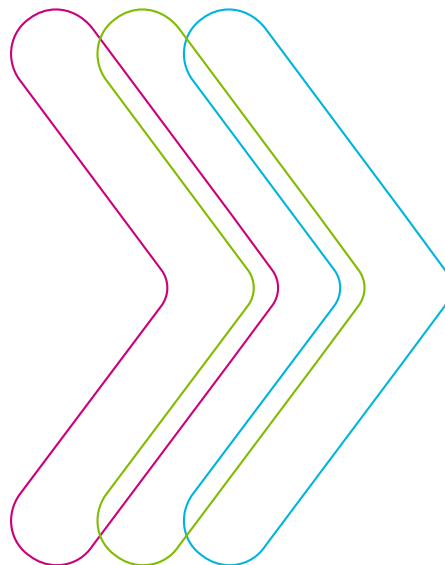
Reflecting on the impact of Fluxx, Ervey Leos, Grants Director at TVC, shared:

> We are light-years ahead of where we've been. This is our second grant management system, and we know what other products look like. I really love Fluxx - I think it's the best. We see a long future with Fluxx.

With an eye on the future, TVC continues to set the standard for efficient, transparent, and impactful grantmaking—ensuring that every dollar goes further in supporting the veterans who have served Texas and the nation.

ABOUT FLUXX

Fluxx is the industry-leading cloud-first grantmaking solution. Purpose-built by grantmakers for grantmaking, Fluxx is women-led, values driven, and a Pledge 1% member organization. More than 400 world-class foundations and government organizations use Fluxx, including 10 of the top 20 grantmakers, giving more than $20 billion and impacting more than 150,000 non-profits annually.

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   please visit www.fluxx.io

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