



CHALLENGES SOLVED

1

QUALITY CLAIMS

2

COMMUNICATION INEFFICIENCIES

3

ON-TIME DELIVERY ISSUES

SOLUTION



We've created dedicated carrier communication channels using FourKites Instant Messenger and expanded temperature tracking capabilities. This helps identify our top reliable carriers during rush shipments while improving distribution center operations through enhanced on-time performance.

With FourKites, we achieved 4% better on-time delivery and reduced driver detention by 19% from 2024 to 2025, significantly reducing costs and supplemental charges to carrier partners.



RESULTS BY THE NUMBERS

4%**IMPROVEMENT**
IN ON-TIME DELIVERY**19%****REDUCTION**
IN DRIVER DETENTION**TEMPERATURE
TRACKING ON****70%** **REFRIGERATED
SHIPMENTS****GOLDEN KITE AWARDS**

FOURKITES