



CHALLENGES SOLVED

1

QUALITY
CLAIMS

2

COMMUNICATION
INEFFICIENCIES

3

ON-TIME
DELIVERY ISSUES



SOLUTION



We've created dedicated carrier communication channels using FourKites Instant Messenger and expanded temperature tracking capabilities. This helps identify our top reliable carriers during rush shipments while improving distribution center operations through enhanced on-time performance.

With FourKites, we achieved 4% better on-time delivery and reduced driver detention by 19% from 2024 to 2025, significantly reducing costs and supplemental charges to carrier partners.



RESULTS BY THE NUMBERS

4%

IMPROVEMENT
IN ON-TIME DELIVERY

19%

REDUCTION
IN DRIVER DETENTION

TEMPERATURE
TRACKING ON

70%

REFRIGERATED
SHIPMENTS



GOLDEN KITE AWARDS



FOURKITES