

# CASE STUDY

## Making the Workplace Safer and More Compliant at Renowned Law Firm

Industry

**Legal Services**

Location

**USA**

Products

**SPOT Tags, Cleanreader and cleaning module, analytics**

Solution

**Return to office**



This client case study has been written about one of the US best-known law firms advising corporations and investment funds. They occupy offices in New York, Washington, and Europe and strategic locations in Frankfurt and London.

## THE CHALLENGE

The law firm turned to Freespace for help in creating a solid return-to-office solution for their workforce. They wanted to ensure they had taken all practical control measures to keep the workplace socially distanced, clean, and sanitized. To connect physical spaces and actions and achieve a complete management audit trail and traceability of their post-Covid return-to-office cleaning regime.

## SOLUTION

Freespace helped to plan the spaces available within their office environment. Ensuring available desks and shared spaces were socially distanced to reduce the risk of transmission from person to person. The deployment involved installing intelligent SPOT Tags across 60 restrooms, kitchens, and cellular office spaces at the New York HQ.

SPOT Tags enable each location to be uniquely identifiable within an office space and across real estate. The law

firm's cleaning teams were issued Freespace Cleanreaders to provide auditing software and automated cleaning schedules.

As part of the return-to-office solution, cleaning teams received a daily electronic program of cleaning tasks, structured as a logically sequenced workflow from one space to the next. Job lists and workflow sequencing are automated and completed electronically at exact space locations. With this system, cleaners work through their schedule, scanning SPOT Tags before starting a clean and then again on completion. This simple process documents the time and dates of every space cleaned, supporting cleaning supervisory and quality audit regimes.

The introduction of the Freespace dashboard and reporting tools allowed cleaning supervisors and facility managers to visualize essential cleaning performance data - informing space cleaning status and completion by day.

## OUTCOMES

Freespace return-to-office solution enabled the renowned law firm to evidence 100% cleaning and sanitation compliance across office locations. Staff have reported high levels of approval with the company's Covid and risk control measures. Employee feedback overall was very positive - they felt confident there was a robust and auditable cleaning process ensuring their safety, mainly due to the highly visual SPOT Tags.

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