

# Precision Protection: Hadean's Strategic Cyber Defense for High-Stakes Operations with Heimdal

Hadean, a technology company specializing in analytics and simulation platforms for military and government clients, underwent a complete security overhaul to meet the stringent demands of its high-stakes sector. Managing diverse operating systems and ensuring robust protection for its lean IT operations, Hadean strategically partnered with Heimdal, leveraging its unified endpoint capabilities for unparalleled control, compliance, and operational resilience.

## Case Study - Technology (Defense & Government)



### CHALLENGES

- **Complete Security Overhaul:** Hadean initiated a ground-up redevelopment of its information security posture.
- **Multi-OS Environment Protection:** The company operates across diverse platforms (Windows, Mac, Linux) for development and business use, requiring endpoint protection compatible with all three.
- **Ensuring Rigorous Compliance:** Hadean needed to meet strict compliance standards such as ISO 27001 and Cyber Essentials.
- **Lean IT Operations:** Managing all IT responsibilities with a lean team necessitated low maintenance, "set and forget" security solutions that minimize disruption.
- **Geopolitical & Jurisdictional Alignment:** Operating extensively in the European government space, Hadean prioritized European-based technology to align with geopolitical considerations and address data residency and GDPR concerns.
- **Avoiding Single-Point-of-Failure Systems:** Hadean deliberately chose separate, best-of-breed security systems to ensure resilience, avoiding unified solutions that could fail catastrophically and bring down entire operations.



## HADEAN

### ABOUT HADEAN

Hadean is a technology company that initially started as a video game engine developer. Approximately a year ago, the company pivoted its focus entirely to the defense and enterprise sector, now specializing in an analytics and simulation platform for military and government clients.



### SOLUTION

As part of a company-wide security overhaul, Hadean chose Heimdal for its ability to work across all core operating systems (Windows, Mac, Linux), its excellent endpoint protection features, and its ease of scalability and deployment.

Heimdal replaced their previous endpoint protection solution and integrated seamlessly with Hadean's existing JumpCloud MDM for comprehensive device management. Heimdal's European base was also a significant factor in its selection, aligning with Hadean's strategic geopolitical considerations.

Heimdal's comprehensive suite of products deployed by Hadean includes:

- **Application Control:** Ensures only authorized software runs on systems, enhancing security by preventing the execution of unwanted or malicious applications.
- **Privilege Elevation and Delegation Management (PEDM):** Allows granular control over user privileges, enforcing device policy and enhancing security posture.
- **Endpoint Security (NGAV):** Protects endpoints from evolving threats across Windows, Mac, and Linux, enforcing device encryption and security policy, while providing real-time logging and data on device health.
- **Threat-hunting and Action Center:** Provides capabilities for actively searching for, investigating, and responding to cyber threats, leveraging logs and threat detection for rapid incident response.
- **Ransomware Encryption Protection:** Monitors for unauthorized encryption attempts in real-time, preventing file lockout and data loss from ransomware attacks.
- **Patch & Asset Management:** Automates software updates across operating systems and third-party applications, crucial for maintaining critical systems and reducing vulnerabilities.
- **Infinity Management:** Contributes to Hadean's automated workflow routine for new device onboarding, enabling easy installation, deployment, and scalability.
- **DNS Security - Endpoint:** Offers DNS guard system that contributes significantly to compliance efforts (e.g., ISO 27001, Cyber Essentials) and overall threat detection.
- **Remote Desktop:** Provides capabilities for secure remote access and IT support.

 **RESULTS & IMPACT**

Post-implementation, Hadean experienced substantial benefits across its security and IT operations:

- **Enhanced Security & Compliance Posture:** Heimdal's Endpoint Protection and DNS Security significantly strengthened Hadean's security posture, proving invaluable during a full ISO 27001 audit where the platform's console was commended for demonstrating compliance requirements.
- **Operational Efficiency for Lean IT:** The "set and forget" nature of Heimdal's tools, combined with automated workflows for onboarding, allows Hadean's IT operations to be managed efficiently without constant manual intervention.
- **Comprehensive Multi-OS Coverage:** Hadean achieved unified and robust endpoint protection across all Windows, Mac, and Linux devices, simplifying management in their diverse environment.
- **Real-time Visibility & Actionable Intelligence:** The console provides quick, real-time insights into the health of the estate and flags issues automatically, enabling swift action and reporting to leadership.
- **Critical Incident Support:** Heimdal's logging and threat detection capabilities provided crucial intelligence in a real-world scenario, demonstrating its utility beyond typical cybersecurity threats by aiding in the location of a missing staff member.
- **Strategic Resilience:** Heimdal integrates well with other best-of-breed security tools, supporting Hadean's design philosophy of separate, resilient systems.
- **Aligned with Geopolitical Strategy:** Heimdal's European base aligns perfectly with Hadean's strategic decision to build its core infrastructure and leverage European-based technology for its government clients and compliance needs.

 **CONCLUSION**

Hadean strategically chose Heimdal as a foundational component of its ground-up security overhaul, prioritizing multi-OS support, excellent endpoint protection features, ease of scalability, deployment, and European operations over cost. The platform quickly became an integral part of their automated workflow, providing crucial intelligence and requiring minimal oversight.

*"It's very much an intelligent system that's set and forget. If something needs to be looked at, it gets flagged automatically. Being able to show that we do Endpoint Protection and DNS layers and enforcement of device policy and security posture and software updates for maintaining critical systems, your console was perfect for that."*

**Mahdi Hastie,**  
Head of IT



## WHY HEIMDAL FOR TECH IN DEFENSE & GOVERNMENT

Organizations in the Technology sector operate in a high-stakes environment demanding uncompromising security, regulatory adherence, and operational resilience. With complex multi-OS environments and the need for precision protection, these organizations require solutions that can simplify management for lean teams while providing robust, auditable control. Heimdal delivers a unified platform designed for operational resilience, regulatory readiness, and stretched IT teams.

- **Purpose-Built Protection:** Heimdal defends networks from sophisticated threats like phishing, ransomware, and endpoint attacks, crucial for safeguarding sensitive and classified data.
- **Supports Rigorous Compliance:** The platform helps meet demanding industry standards (e.g., ISO 27001, Cyber Essentials, NIST) through automated tools, detailed logging, and auditable policies.
- **Operational Continuity:** Real-time threat prevention, advanced defense mechanisms, and secure remote access ensure critical development and mission-critical services remain uninterrupted.
- **Unified Platform, Lower Workload:** A single dashboard to manage security across diverse operating systems reduces tool sprawl and empowers lean IT teams with rapid response capabilities.
- **Scalable & Resilient:** Heimdal is flexible enough for organizations of any size, offering maximum protection without complexity, and supports strategic integration within a resilient, best-of-breed security architecture.
- **European Alignment:** A European-based solution provides advantageous geopolitical alignment for organizations operating in the EU government space, addressing data sovereignty and trust concerns.
- **Continuous Development:** Committed to continuous development, Heimdal continually advances its security capabilities, ensuring long-term protection against emerging threats relevant to cutting-edge technologies.

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