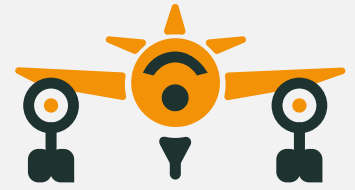


American Airlines eliminates all fuel delays with **increased visibility**



American Airlines faced challenges with fuel-related delays and lack of visibility at London Heathrow, a key European destination. To improve its on-time performance, the airline leveraged i6's powerful fuel data platform, Perspective⁶. This provided real-time access to accurate fuel data on multiple fuel operations at Heathrow.

With increased visibility, American Airlines was able to ensure timely fuel operative assignments and reduced delays. The success of this collaboration will support the airline's expansion plans in Europe, focusing on passenger experience and operational efficiency.

“

The friendly team at i6 have provided great visibility of fuel operations with multiple providers under one platform. Fueling delays are non-existent now, we can identify when fuel uplifts start and proactively ensure that refuel timelines are met.

”



Vincent Bickerstaff

Flight Operations Manager
American Airlines



THE CHALLENGE

Before working with i6, American Airlines had no visibility on the fuel management operations at London Heathrow, a key European destination for the airline.

This meant that when fuel-related delays occurred, the major US carrier had no way of knowing why and what they could do to resolve them.

To improve its on-time performance for passengers at Heathrow, American Airlines needed to know what was happening on the ground.

THE APPROACH

The Flight Operations team at American Airlines chose to work with i6 due to our growing global reputation, secure technology and ability to digitize the entire fuel management process at airports.

Having i6's into-plane technology, Fusion⁶, on the ground at London Heathrow, meant that the airline could capture and access its fuel data.

Secure access to accurate information from multiple fuel operations at Heathrow was provided through Perspective⁶, our powerful data platform for Airlines and Suppliers.

Perspective⁶ offers granular information about fuel operations with easy-to-read graphics, key metrics and fuel data points.

THE RESULTS

With Perspective⁶, American Airlines was able to access accurate fuel data captured in real time at London Heathrow.

This enabled detailed visibility on multiple fuel management operations at London Heathrow, including fuel uplift information, where the airline previously had no information at all.

With increased visibility on areas such as the fuel order allocation timeline, American Airlines could ensure that fuel operatives are assigned to their flights, avoiding any unnecessary delays.

As the airline plans to continue to increase its presence in Europe, the increased visibility with fuel management operations will ensure it can achieve its expansion with the passenger experience and efficiency in mind.



Fuel Management Technology For Smarter & Greener Operations

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information and [get in touch!](#)

