

100% reduction in invoicing errors for EPPCO



EPPCO, a joint venture between ENOC and Chevron and the largest Into Plane operator at Dubai International Airport, chose i6 to enhance its into-plane operations.

Through an innovative hardware and software solution, including GPS-enabled handheld refueler tablets and a cloud-based into-plane management platform, i6 was able to help improve invoicing accuracy, operational efficiency and safety.

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I was impressed by i6's technology and glad that we decided to implement it at Dubai Airport.

Their technology has eliminated all invoicing errors, saving us accounting time and costs. We've also benefitted from safer and more efficient operations with better scheduling and tracking.

I'm excited to see more of i6's solutions in the UAE, including eHandshake for Airlines, which will allow us to communicate better with airlines with real-time visibility on each refuel.

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Nitin Pradhan

EPPCO Aviation

Head of Operations & Projects

THE CHALLENGE

As a forward-thinking service provider, EPPCO at Dubai International Airport had been using software-based solutions to manage its operations for decades. However, due to a lack of product development and support, their existing technology was becoming unreliable and creating more manual work for the team.

This led to a range of challenges which impacted communications between operators and invoicing customers. Manual data errors slowed down the accounting process and communications issues limited operational efficiency.

As a leading service provider at Dubai Airport handling thousands of flights each month, EPPCO required a technology partner that could help enable a more efficient operation.

THE APPROACH

After a thorough evaluation process, EPPCO were most impressed by our advanced into-plane refuelling platform, Fusion⁶, and decided to implement the technology at Dubai Airport.

We successfully deployed our hardware and software solution at the airport, including GPS-enabled handheld tablets for refuellers that automatically collect data from the fuel meters and a cloud-based platform that allows the site to effectively manage its entire operations.

This replaced their existing solution which involved the creation of paper tickets and also manual data entry.

THE RESULTS

Our solution provided a real-time platform for operator shift scheduling and accurate refuel data capture, meaning that EPPCO could maximise efficiency during the refuelling process whilst also reducing all invoicing errors.

Communications issues were resolved through our advanced technology, such as GPS tracking, providing complete visibility and enhanced safety across the entire into-plane operation.

Years later, EPPCO continues to see new benefits from our technology which is continuously updated and improved.



Fuel Management Technology For Smarter & Greener Operations

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