## World Fuel increases operational efficiency, precision, and visibility



Over the last few years, World Fuel Services, a World Kinect Company - the aviation division of a leading global fuel and energy distribution and management company - has relied on i6 Group to provide innovative, market-leading solutions to the complex challenges involved in providing world-class fuelling services.

Starting at London LTN in 2019, World Fuel chose our solutions because of our end-to-end real-time approach and global 24hr support. Our partnership continues to grow and thrive, with over 60 World Fuel locations around the world supported by i6 technology.



With the transition to the cloud-based i6, we are thrilled to continue offering our clients a best-in-class technology solution and an updated user experience. i6 became a catalyst for our ongoing transformation, efficiency improvements, and enhanced invoicing speed and precision. And importantly, our customer fuelling experiences were elevated to extraordinary levels. Empowered with a comprehensive 360-degree view within our i6-operated airport fuel supply locations, our customers are receiving the operational excellence they expect from World Fuel.





**Peter Edwards** 

Senior Vice President Global Physical Operations World Fuel

## THE CHALLENGE

World Fuel needed to update and enhance their legacy client-server-based system which still required some manual data entry. They saw the need for a solution which provided improved communication and data sharing between operational departments, FIDS & ATG integrations, and robust stock accounting & reconciliation functionality, from a solution updated to the highest level of industry best practices.



### THE APPROACH

We provided an end-to-end solution which addressed World Fuel's needs across the entire fuel supply chain. Our Reconcile<sup>6</sup> fuel inventory and accounting platform allowed for precise fuel movement tracking and accurate reconciliation, while our Fusion<sup>6</sup> into-plane refuelling management platform provided full remote visibility of ground fuelling operations by connecting data from airports to airlines. To complete the solution, we also provided eHandshake<sup>®</sup> integration, allowing Pilots to interact digitally with Refuellers, which enabled fast, paperless refuelling, social distancing (a critical requirement during the pandemic), and reduced risk of over-fuelling.

### THE RESULTS

Our approach allowed World Fuel to self-deploy our end-to-end solution within a 14-day window with no physical presence required on-site, resulting in increased operational efficiency and a centralised view of stock logistics. Digital accounting provided a transition to 93% automated invoicing, and digital operations allowed for improved GPS vehicle tracking and data capture. This combined with increased platform security, world-class support and expertise, and easy-to-learn training packages, allowed World Fuel to continue to provide their customers with the highest possible level of service at their locations.



# Fuel Management Technology For Smarter & Greener Operations

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