

IMPRIVATA MOVES FASTER WITH STRONGPOINT

A leading provider of authentication, access management and secure communication solutions for healthcare looked to Strongpoint for a seamless NetSuite rollout.



Imprivata needed to ensure a smooth transition at go-live with fully managed changes through the implementation of Netsuite, while multiple teams were implementing changes on an ongoing basis.

Without automated tools for change tracking and management, the risk of costly and time consuming issues was very high

With Strongpoint, the Imprivata team was able to keep better track of customizations both deployed and under development. The implementation was managed in a much more organized way. They used the following capabilities for their implementation:

Full Documentation. Strongpoint automatically documents NetSuite customizations. It captures what the customization is and what it is connected to.

Automated Change Logging. Strongpoint automatically logs all changes to custom objects to allow for strict management of objects deployed into Production accounts.

Process Library. Allowed for organization and ownership of customizations as they were migrated from development to Production. This was key in keeping management of different processes from development to deployment organized and comprehensive.

About Imprivata

- A leading provider of authentication, access management and secure communication solutions for healthcare
- Publicly traded
- Industry: Healthcare
- HQ: Lexington, MA

Systems

- Netsuite

Products used

- Continuous documentation
- Continuous change management

“Strongpoint helped our team keep track of all the changes that were happening in our system and understand the impacts of those changes.”

– SCOTT MARSHAL, SENIOR BUSINESS SYSTEMS ANALYST AT IMPRIVATA