

## Integra Engineering's Mechanical Drafting, Electrical Drafting, and Document Control Departments Access Autodesk Software Training Through ProductivityNOW



**Integra Engineering LTD** provides complete engineering, procurement, and construction (EPC) services to the oil and gas industry primarily in Alberta and Saskatchewan, and has worked with organizations with operations in other provinces as well as internationally. They pride themselves in their ability to turn projects around quickly by leveraging their technical expertise and the latest engineering design software.



### Meeting Goals with Autodesk Software

For more than 15 years, Integra has worked with IMAGINiT Technologies for Autodesk design, engineering, and construction software. "Autodesk is constantly evolving its products," said Duane Liebelt, senior designer at Integra. "By using their software, we know that our teams are able to deliver outstanding, accurate, and timely designs based on the best technology available."

Three years ago, to ensure its designers had access to the software they needed to meet the demands of today and tomorrow, Integra moved from individual software packages to the Autodesk AEC Collection. This collection is one package of the most essential BIM and CAD tools for AEC professionals, including Revit, Civil 3D, AutoCAD, InfraWorks, Navisworks Manage, and ReCap Pro. "The special pricing made it advantageous for us to get access to all the tools, even those we hadn't used to date but that could prove valuable in the future," said Duane.

### Recognizing Varying Software Training Needs

With designers at various skill levels on the variety of different software programs in the AEC Collection, Integra realized that effective group training had become difficult to deliver.

"A main component of Integra's success is our focus on taking the time to develop and maintain relationships with our clients' field personnel," said Duane. "Integra didn't want its designers spending valuable time on software lessons that were too basic or too advanced, or that were on a software not needed for their specific design activities. The company, as well as the individuals, wanted to get the knowledge needed and get back to providing expertise and support to the people who will work at the facilities we design."

Having trusted IMAGINiT with their Autodesk business for years, Integra reached out to IMAGINiT to discuss training options, including ProductivityNOW.

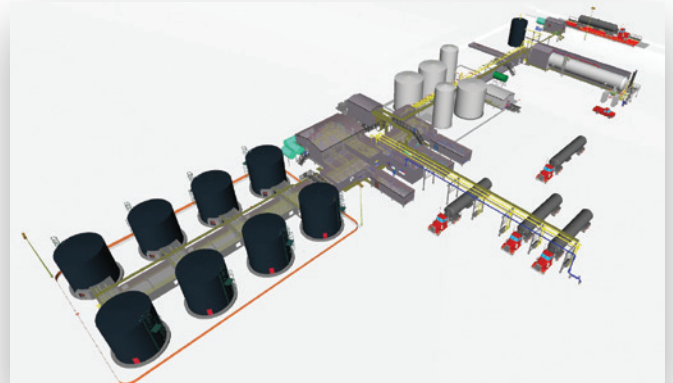
ProductivityNOW is IMAGINiT's eLearning platform that provides on-demand access to hundreds of self-paced classes on Autodesk software as well as online training videos, white papers, and other resources. It also provides access to the IMAGINiT support staff via chat, phone, and email.



## Individual Training Approach

Integra worked with IMAGINiT to develop an approach that would give their 15 employees in the Mechanical Drafting, Electrical Drafting, and Document Control departments access to the resources available through ProductivityNOW.

"Empowering our designers to identify specific needs and dive right into the training was the solution for us," said Duane. "Whether someone needed a quick answer to a Navisworks workflow challenge or to gain advanced lessons on ReCap Pro, ProductivityNOW would make it easy."



## Benefits Beyond Expectations

Designers at Integra immediately started using all the features of ProductivityNOW. "We were impressed with the quality of the content and the responsiveness of the IMAGINiT support team," said Duane.

"I have personally contacted them with urgent questions via email, and each time I had a call back within 10 minutes. The technicians even stayed on the phone until the issue was completely resolved."

Based on their discussions with IMAGINiT, Integra had several expectations. ProductivityNOW delivered on them all:

- 1. Money saved** – The online training eliminated the need for costly travel to in-person classes
- 2. Time saved** – Designers got the information they needed when they needed it, instead of having to wait for formal training classes or a co-worker to help
- 3. Productivity increased** – Teams focused more time on project related activities instead of software tasks

Additionally, as the oil and gas industry slowed due to Covid-19 challenges and all Integra employees started working from home, the company realized a stronger return on their investment than they originally expected.

"With the industry slowdown, our people had more time to focus on their professional development. And the fact that we could no longer walk up to co-workers for quick demonstrations meant we were spending more time looking for answers ourselves and getting to know the functionality of ProductivityNOW," said Duane. "Now that we are settling into this new routine and the oil and gas industry is picking up, we are more skilled at Autodesk software in general and, when questions come up, we know where to go for answers: ProductivityNOW. Its vast amount of information and its searchability means we can find answers quickly. Our expanded knowledge base will help us deliver better services to our customers."

**Contact IMAGINiT** for more information on how access to ProductivityNOW can help your company save time, save money, and increase productivity.

## Solutions Beyond Software

IMAGINiT Technologies, a division of Rand Worldwide, helps architects and engineers become more proficient in the use of 3D technologies to design, develop and manage complex engineering projects faster and more cost-effectively.