



# e& PPF Telecom Group Streamlines ESG Risk Management and Supplier Engagement with IntegrityNext



*“Improving our sustainability performance is a strategic commitment we pursue in close collaboration with our suppliers. Through the IntegrityNext platform, we’ve managed to align our sustainable sourcing processes across multiple business units and gain the visibility we need to track progress and take effective action.”*

**Margita Kolcheva**, ESG Manager at Yettel Bulgaria, Group Sustainable Sourcing Program Lead

## About e& PPF Telecom Group

### Sector

Telecommunications

### Annual revenue

€2.1 billion (2024)

### Employees

7,000 (2025)

### Headquarters

Amsterdam, Netherlands

### IntegrityNext product use

Supply chain due diligence;  
Action and Collaboration Tool

**6,200**

tier 1 suppliers screened via automated country and industry risk analysis

**1,500**

suppliers invited to complete self-assessments on key sustainability topics

**76%**

response rate for supplier self-assessments

**600**

supplier follow-up measures initiated across all business units

## Context & Goals

e& PPF Telecom Group operates 8 entities in Bulgaria, Hungary, Serbia, and Slovakia, managing a complex supplier landscape across multiple ERP systems. The company partnered with IntegrityNext to optimize its sustainability performance by:

- Enhancing ESG risk management and monitoring across the supply chain
- Embedding sustainability into procurement workflows
- Increasing supplier accountability and engagement
- Building readiness for CSRD and CSDDD and ensuring alignment with international sustainability standards

## Project Description

In 2024, e& PPF Telecom Group launched a group-wide initiative to enhance ESG risk management across its supply chain – led by Procurement and Sustainability.

Using the IntegrityNext platform, the company monitors over 6,000 suppliers, with 1,500 high-risk businesses assessed in detail on topics such as corruption, environmental protection, carbon emissions, human and labor rights, and health and safety.

Through built-in platform tools and a digital action library, e& PPF Telecom Group has initiated around 600 targeted follow-up measures, strengthening collaboration with suppliers and driving tangible impact. IntegrityNext also brings together industry peers and sustainability leaders to exchange knowledge and best practices, ensuring lasting progress.