



KAEFER

From Global Strategy to Local Action – How KAEFER Established a Digital, Scalable Due Diligence Process with IntegrityNext



“IntegrityNext has helped us implement a digital due diligence solution that can be managed globally and implemented locally – without placing extra strain on our on-site teams. It offers an efficient, intuitive process built on automation, standardization, and ease of use.”

Erhard Dubs
Head of Corporate Strategy & ESG

Context & Goals

KAEFER is a global industrial services provider with a decentralized organizational structure. The company uses IntegrityNext to achieve the following objectives:

- Establish a global due diligence process that is easy to apply locally
- Increase transparency on strategically relevant suppliers
- Ensure compliance with regulations, such as the German Supply Chain Act, and meet customer expectations
- Embed sustainability across the supplier management process

Project Description

The Corporate Strategy & ESG department oversees sustainability and supply chain risk management across the group, with local implementation led by Supply Chain Sustainability Officers in each subsidiary.

Following an internal risk analysis, high-priority suppliers were uploaded to the IntegrityNext platform for automated screenings and self-assessments. The project began as a pilot with selected suppliers and was later scaled up, drawing on a risk-based approach. The platform’s integrated Action Tool supports concrete mitigation measures and improves follow-up.

Key Outcomes

- **Global Due Diligence Solution:** Established a group-wide risk management process for decentralized, user-friendly application.
- **Strategic Risk Analysis:** Achieved interim goal of assessing over 50% of procurement spend ahead of schedule.
- **Efficiency Gains and Data Quality:** Reached 93% response rate via digital, automated, and standardized risk analysis – ensuring high data quality.
- **Synergies Through Clear Governance:** Realized resource savings by consolidating tasks and centralizing operational support.

Impact at a Glance

93%

response rate for supplier self-assessments

50%

of procurement spend assessed for risk – well ahead of schedule



Resources saved

by automating, digitizing, and scaling risk management

Synergies

achieved through global due diligence process across decentralized operations

About KAEFER

Sector

Industrial services

Annual revenue

€2.4 billion (2024)

Employees

33,000 (2024)

Headquarters

Bremen, Germany

Number of suppliers

>20,000 (tier 1)

Annual procurement spend

€1 billion (2024)

IntegrityNext product use

Supply chain due diligence to ensure compliance with legal requirements