

Intranet Design Made Easy For Idaho Lottery



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With staff members spread all over the large state, communication was an issue for [Idaho Lottery](#). Employees and sales reps often spend time out on the road and so the sharing of information securely was another concern. Keen to implement a technological solution that would address these concerns but lacking confidence, tech savviness, and time, Idaho Lottery utilized the [MyHub design service](#).

'Idaho Lottery is a State Agency that raises money for local schools and State buildings by selling lottery tickets,' explains Jennifer Quinno-Miller, Management Assistant/Human Resources.

In 2018 alone, the Idaho Lottery gave an incredible \$53,500,000 back to education in the State.

And while the number of employees may be relatively small at around 45 full-time personnel, the information needs of the organization are big.

'We used email as our main communication tool but found that it wasn't working for us anymore,' advises Jennifer.

In addition, security concerns around cybercrime and hacking meant that staff members working in the field were unable to access via the network the data they needed to be really effective.

'With the MyHub intranet all our information is now in one central place. Staff can directly and securely source and access anything they need, even if they're away from the office,' says Jennifer.

'I'm not that tech savvy' she continues 'and so setting up an intranet was a bit of a daunting prospect. MyHub's design service worked really well for us. We shared our branding requirements and supplied content, images and graphics and MyHub did the rest.'

'What's more, the MyHub team spent time walking me through the modules so I can see now that it's actually much simpler and super easy to follow.'

'The design service has been a real time saver and was great to get us up and running quickly.'

It may be early days for the intranet at Idaho Lottery, but it's already making a difference.

'People are now using the intranet to access all sorts of information from forms, weekly reports and change requests through to celebrating birthdays and anniversaries.'

'It's also had a big impact on our marketing department. We've [given our vendors limited access](#) to the intranet so we can now share promotional material directly with them.'

'The intranet is really starting to make things happen for us and we have lots more ideas for the future,' concludes Jennifer.