

**CASE** STUDY

# IMPECCABLE ACCURACY WITH MSDS CLASSIFICATION

## THE CLIENT

Headquartered in California, our client is the world's largest provider of data and information for global Environmental Health and Safety (EH&S) compliance.

# REQUIREMENT

Preparation of voluminous Material Data Safety Sheets within a rigid time frame.

# OUTCOME

- 10,000 MSDS classifications each month
- 40% cost reduction
- ▶ 99% accuracy
- Reduced turn around time



## **The Client**

Headquartered in California, our client is the largest provider of chemical, regulatory and compliance information services for Environmental Health and Safety (EH&S) requirements in the world. Our client has a worldwide client base, many of which are Fortune 500 organizations.

## **Business Challenge**

Our client was faced with the challenging task of preparing voluminous compliance information for various customers and was finding it difficult to meet tight deadlines. As the costs involved with increasing the manpower and infrastructure to handle these projects was not viable, Invensis was called in to provide a cost-effective solution for their hefty workload.

Our client is recognized as an industry leader and is renowned for providing their service with near perfect accuracy, so maintaining this reputation was of fundamental importance.

# **The Invensis Solution**

After accessing Material Safety Data Sheets (MSDS) through the client's application, our team commenced classification. The physical state (solid, liquid or gas) of each product was first identified. Following this, the products were all classified in terms of health, fire and reactivity risks.

To determine the classifications of each product, our executives used information provided by the client and also Invensis' own classification guidelines database. All necessary precautions and related information in regards to the safe manufacturing, distribution, transportation, usage and disposal of chemicals was recorded and entered to the client server.



#### THE RESULT

With our assistance, our client was able to uphold their reputation as the premier environmental health and safety compliance management organization in the world. The up-to-date and consistent information our agents provided allowed our client to maintain their extremely high standards and reputation with accuracy and quality. We even managed to increase the accuracy of input to 98%.

Working tirelessly, our skilled team completed classification for well over 10,000 Material Safety Data Sheets each month. Thoroughly impressed with the efficiency and quality of Invensis' MSDS classification team, our client has remained in partnership with us for the past 6 years, in which we have processed nearly 1 million Material Safety Data Sheets.

98% accuracy was maintained throughout the project

24 turn around time

Our client was able to reduce costs by 40%

10,000 MSDS classified each month

## THE INVENSIS ADVANTAGE

- 1200+ professionals
- ISO 9001 & 27001 certified
- Fully customizable service to suit every business
- Over 12 years of experience
- Numerous global delivery centers
- Highly trained personnel

#### OUR WORLDWIDE CLIENTELE



#### ABOUT INVENSIS TECHNOLOGIES

**Invensis Technologies** is a US based business process outsourcing firm with delivery centers located in Bangalore and Hyderabad, India. Since 2000, Invensis has been catering to the diverse outsourcing needs of clients in a wide range of industries, including manufacturing, automotive, hospitality, customs brokerage, healthcare, energy and banking. Invensis is constantly striving to add value to clients' businesses through streamlined back office processes and significant cost savings. To learn more about how Invensis can assist you, <u>contact Invensis today</u>.