



# SAP S/4HANA CONVERSION FOR A GAS DISTRIBUTION UTILITY ENTERPRISE

## About the company

One of the leading Gas distribution utility giants in the United Kingdom having multiple networks across the country.



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## Digital Transformation/Why SAP?

- Go digital with near zero usage of paper.
- Decentralise Payment gateway with multiple systems like Bottomline, Experian and C-series and unify the payment process with approval workflow with agreed DOA.
- Streamline their AR Collection and Dispute process and optimize Bad debts
- Enable predictive dashboard which provides true insights of the organisation's performance.

## Solution Statement

- SAP Recommended System conversion method was used to convert their ECC to SAP S/4HANA 1809 using Standard SUM/DMO Tools.
- SAP Multibank Connectivity SAP-MBC was implemented as the single payment gateway to all their banks are successfully decommissioned all other legacy gateway systems.
- Implemented FSCM- Collection Management and Dispute Management to streamline and automate the AR-Collection process



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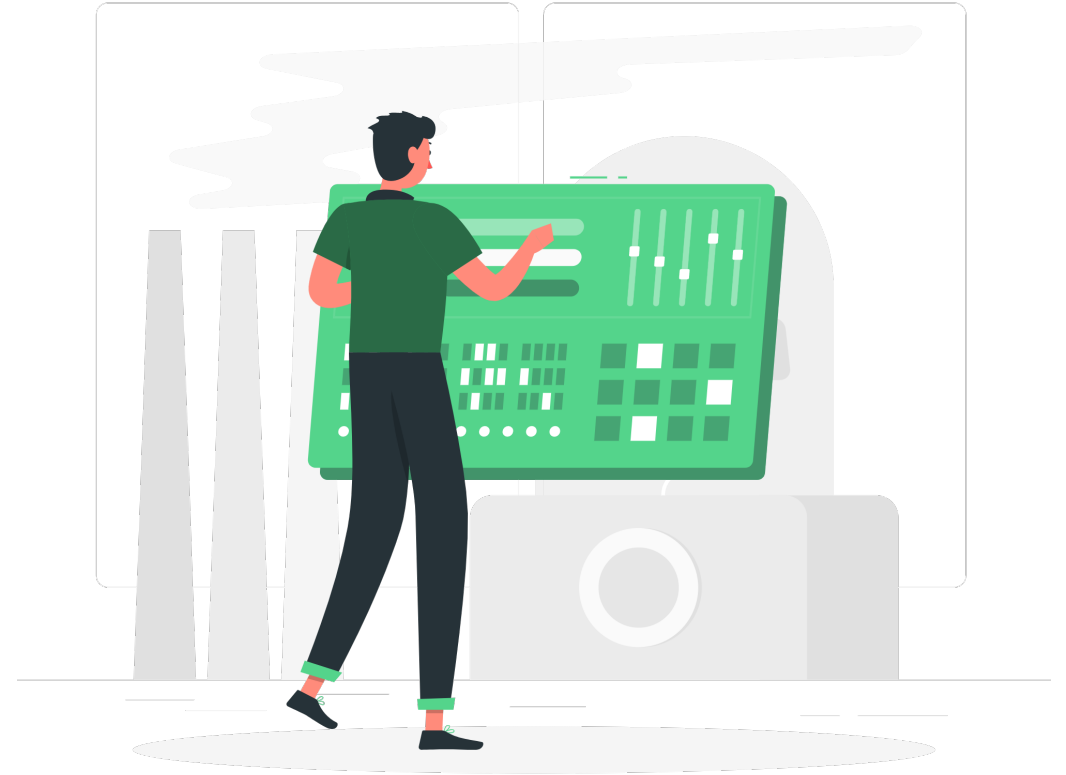
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## Key Features of the Project

- Successfully completed the conversion by adopting the mandatory technical and functional changes.
- Reduced the number of custom objects by SAP standard alternatives.

## Business Benefits

- Business started using SAP's Standard Embedded Analytics Fiori application for all the workstreams.
- Approval process was automated using Fiori apps desktop/mobile for seamless payment approval process.
- Unified the payment gateway reduced their total license and infra cost spent on other payment gateway solution.



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