

SAP IMPLEMENTATION FOR A PROFESSIONAL SERVICES ENTERPRISE

About the company

One of the leading Professional Services Enterprise headquartered in USA with legal entities in UK, Canada, Australia, UAE, Singapore, and India specialising in ERP services.



SAP SuccessFactors 

SAP Concur 

SAP Hybris 

SAP Implementation for a Professional Services Enterprise

Problem Statement/Why SAP?

- Existing ERP system is not flexible and scalable
- No proper CRM system in place
- Complicated costing for services offered
- Lack of flow of information in E2E business processes
- No ERP Integrated HR system
- Lack of financial transparency in travel expense reimbursement for employees

Solution Statement

- SAP Products: SAP S/4HANA Cloud (Public), SAP Cloud for Customer, SAP SuccessFactors, SAP Concur
- Modules Implemented: Sales, Procurement, Professional Services & Finance, SAP SuccessFactors Employee Central, SAP Cloud for Customer and SAP Concur
- Timeline: 1 year



SAP Implementation for a Professional Services Enterprise

Key Features of the Project

- Successfully adopted new and scalable COA based on best practices
- Successfully integrated SAP S/4HANA Cloud with SAP Cloud for Customer, SAP SuccessFactors and SAP Concur
- Transparent flow of information from costing to sales billing and invoicing

Business Benefits

- Faster closing of books by more than 50%
- Clear and transparent sales invoicing for services
- Financial clarity on cost vs. revenue and profitability
- Budgeting and Planning has enabled to limit and have clear transparency on budgets



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