

Loyola Marymount University's Go Live on Oracle Release 12 Happens On Time



CUSTOMER PROFILE



Loyola Marymount University
Los Angeles, California
www.lmu.edu

INDUSTRY

Higher Education

EMPLOYEES

1,500

PROJECT LOCATION

- United States



IT CONVERGENCE SERVICES

- Consulting

APPLICATIONS & TECHNOLOGIES

- Oracle Database 9i
- Oracle Financials R12
- Oracle Accounts Payable R12
- Oracle Accounts Receivable R12
- Oracle General Ledger R12
- Oracle HRMS R12
- Oracle Purchasing R12
- Web ADI
- BI Publisher

IT Convergence provides vital expertise to help Loyola Marymount overcome issues, ensuring that its R12 upgrade happens on time.

A LOOK AT LOYOLA MARYMOUNT UNIVERSITY

Founded in 1911, Loyola Marymount University (LMU) is a Catholic university rooted in the Jesuit and Marymount traditions. LMU's enrollment includes 5,509 undergraduate, 1,962 graduate and 1,374 law school students. LMU adopted its current name in 1973, when Loyola University and Marymount College merged, forming the current co-educational institution that exists today in West Los Angeles.

LOYOLA MARYMOUNT NEEDED TO:

- Retain vendor support for its Oracle E-Business Suite
- Improve HR and Finance business processes
- Keep its R12 upgrade on track

LMU wanted to upgrade its Oracle E-Business Suite to Release 12 both to retain vendor support and take advantage of some of R12's reporting capabilities. To keep its upgrade on track, LMU needed technical expertise, and chose IT Convergence (ITC) because of ITC's position as a [leader of Oracle R12-related services](#).

In order to keep costs down and simplify the project, LMU decided to do a vanilla upgrade as opposed to a reimplementation. ITC's Apps DBA's consultant went on site to provide guidance and training on R12. As the project was approaching its close, the implementation team discovered problems with the way LUM's production instance had been installed that imperiled the Go Live.

In less than 24 hours, ITC deployed an Oracle Financials consultant who helped correctly install the University's Oracle Financials production instance. ITC's consultant also helped LMU resolve interface issues between Oracle General Ledger, its third party payroll system, and the BI Publisher.

BY WORKING WITH ITC, LOYOLA MARYMOUNT WAS ABLE TO:

- Go Live on Oracle R12 Successfully and On Time
- Lay the ground work to consolidate its system's footprint into Oracle
- Improve efficiency and financial reporting capabilities

With IT Convergence's help, Loyola Marymount University was able to complete its upgrade to Oracle R12 successfully and on time.

[CONTACT US](#) TODAY TO FIND OUT HOW IT CONVERGENCE CAN DELIVER RESULTS.

THE ITC ADVANTAGE

- Senior Oracle R12 expertise
- Rapid response
- Ability to supplement consulting with on-the-job-training

