

Qualcomm Integrates Its Oracle Instance and Improves Visibility across APAC Operations



CUSTOMER PROFILE



QUALCOMM INC.
San Diego, CA
www.qualcomm.com

INDUSTRY

- High Technology

EMPLOYEES

- 33,000

PROJECT LOCATION

- China, South Korea, Japan, Taiwan

IT CONVERGENCE SERVICES

- Consulting

APPLICATIONS & TECHNOLOGIES

- Oracle General Ledger (MJE, Revaluations(TBD))
- Close, Translation, Consolidation – SD Team
- Accounts Payable (Oracle AP and Markview)
- Procurement (iProcurement, Oracle PO & Receiving)
- Oracle Fixed Assets
- Oracle Project Accounting – CIP Projects
- Extensity (Expense Reporting)
- Qtime (Labor Distribution)

IT Convergence (ITC) helped roll out Oracle 11.5.10.2 and R12.1.3 Financials and Procure to Pay modules to Qualcomm's 15 entities in China, Korea, Japan and Taiwan.

COMPANY OVERVIEW

Qualcomm Inc. is an American multinational semiconductor and telecommunications equipment company based in San Diego, CA. The company designs and markets wireless telecommunications products and services.

THE CHALLENGE

- STANDARDIZE BUSINESS PROCESSES AND ABIDE BY LOCAL REQUIREMENTS
- STREAMLINE COMPLEX ORGANIZATION STRUCTURE AND INTERCOMPANY BUSINESS FLOWS
- DEVELOP AN INTEGRATION BETWEEN ORACLE AND PROPRIETARY SYSTEMS THROUGH COMPLEX INTERFACES

Being a large global company, Qualcomm had been using different financial instances for each country, and suffered from a one-month delay for generating consolidated financial reporting. To provide complete visibility of finances in each country, Qualcomm needed to replace the local disparate accounting and transaction processing systems with a single instance of Oracle "Corp Oracle" that complies with both corporate US GAAP accounting and local regulatory/ statutory reporting requirements.

Qualcomm selected IT Convergence to handle the rollout project management, functional and technical support because of IT Convergence's proven experience in complying with local statutory requirements and its ability to bridge the gap between Qualcomm US and its local operations.

THE CLOUDIO SOLUTION

- ENABLED AN INTEGRATED SINGLE GLOBAL ORACLE SYSTEM TO IMPROVE VISIBILITY ACROSS THE GLOBAL ENTERPRISE
- ACHIEVED A SUCCESSFUL CUTOVER AND VERY STABLE ORACLE PRODUCTION ENVIRONMENT
- SUCCESSFULLY INTEGRATED ORACLE WITH THIRD PARTY SYSTEMS

In order to fulfill the local legal and statutory requirements, ITC implemented Oracle localizations for all the involved countries. ITC was fully responsible for leading and supporting all testing cycle data conversion from the legacy system, and also provided post-production support. The team was successful in building a reusable Best Practice project solution, which was later used in the rollouts to other Qualcomm entities.

The project went live on time, on budget, and with high customer acceptance on deliverables. Qualcomm now has an integrated system for all global operations, and a very stable Oracle production environment.

CONTACT US TODAY TO FIND OUT HOW IT CONVERGENCE CAN HELP YOUR ORGANIZATION OVERCOME THE CHALLENGE OF IMPLEMENTING ORACLE IN ASIA-PACIFIC

ITC ADVANTAGE

✓
Localized and cost-effective solutions

✓
High customer and user acceptance

✓
On time and on budget delivery

