Qualcomm Standardizes Requisitions Globally by Educating its Employees on iProcurement

ITConvergence®
EXPERIENCE the power of results

IT Convergence develops eLearning solution to standardize requisitioning at Qualcomm by educating staff on iProcurement.

A LOOK AT QUALCOMM

Qualcomm is a publicly traded global communications/technical development company, based in San Diego, California. The company develops technology, chipsets and software for wireless voice and broadband data communications.

QUALCOMM NEEDED TO:

> Standardize requisitions with Oracle Purchasing and iProcurement
>
> Train internal staff to deliver instructor-led classes on iProcurement
>
> Teach its global staff about iProcurement and proper requisition

Qualcomm selected IT Convergence (ITC) to handle project management and development responsibilities for an initiative to educate its staff on iProcurement. The client was rolling out Oracle to replace its home-grown requisition system because iProcurement would streamline the requisition creation and approval process. ITC developed and deployed an eLearning solution as Qualcomm needed to train a large number of employees working in multiple locations.

To meet this need, IT Convergence Education Services (IES) designed tailored, web-based interactive lessons. IES crafted web-based modules that would give the company's global staff hands-on instruction in creating and approving requisitions with iProcurement. To reinforce its eLearning solution, IES delivered a live instructor-led Train-the-Trainer course and created a Quick Guide to give Qualcomm staff easy access to "How to" tips.

BY WORKING WITH IT CONVERGENCE, QUALCOMM WAS ABLE TO:

> Educate staff to use Oracle iProcurement
>
> Globally streamline requisition and PO approvals by integrating them directly into Oracle Purchasing
>
> Improve visibility and accuracy of requisition processes

Qualcomm now has a scalable, reusable eLearning solution to globally standardize requisitions by educating staff to correctly use iProcurement.

CONTACT US TODAY TO FIND OUT HOW IT CONVERGENCE EDUCATION SERVICES CAN MAXIMIZE YOUR ROI IN ORACLE.

"ITC's instructor earned a number of positive comments from Qualcomm's employees receiving the training material developed for this project. We look forward to working with ITC on future projects."

**Peter Rubennacker,
Vice President, IT**

THE ITC ADVANTAGE

☑ Tailored curriculum

☑ Cost-effective, scalable eLearning solution

☑ Capacity to link business processes to course design

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