

» DRIVERS, OFFICE & SHOP FLOOR STAFF

» 24/7 OPERATION

» 1100+ TRUCKS ON THE ROAD

Digital safety training improves compliance without gaps in training effectiveness.

Seaboard Transport Group is a North American leader in transportation of bulk petroleum, chemicals, dry goods, food, and refrigerated freight. Seaboard nurtures a strong culture of high standards in safety, environmental stewardship, quality management, education & training, technology, and continuous improvement.

CHALLENGE

Seaboard's dispersed staff and around the clock operation contributed to low attendance at safety meetings. Safety is paramount for Seaboard: to maintain their world-class service, safety meeting attendance needed to be higher.

In addition to low participation, compliance tracking was next to impossible as records were stored across spreadsheets and disconnected documentation. Regional managers also maintained their own tracking files, making it difficult to have a company-wide view on compliance.

SOLUTION

iTacit's digital training platform offers Seaboard an agile solution that meets the needs of their diverse workforce. A comprehensive LMS, accessible from anywhere on any device, means that training can be delivered completely digitally. Safety meeting attendance has improved dramatically. Since adopting iTacit, attendance has shot up from 65% to 100%. Employees appreciate iTacit's streamlined login and intuitive platform. It's welcoming, accessible and user-friendly.




RESULTS

+ Centralized compliance

All employee training records, licenses, and certifications are centralized in a digital hub, accessible in seconds. No more paper based records scattered across the country, meaning documentation can be pulled from anywhere, any time.

+ Structured onboarding

With over 1100 trucks on the road, and a complex matrix of equipment and personnel, one of the biggest wins for Seaboard is zero training-related incidents. Shifting to digital training has proven to offer equally effective training compared to in-person. There have been no incidents that can be attributed to poor training or training gaps. With 100% safety training attendance, and zero training-related incidents, that means more employees are working safely



“ Having accessibility from anywhere for the drivers allows us to have a 100% attendance rate for all of our safety meetings.

Brad Beaton,
Director, Safety & Compliance

iTacit enabled Seaboard to deliver more effective safety training. Attendance soared to 100%, boosting compliance, all without a single training-related incident on the job.

