How Technology Does Business

Project Overview

King & Spalding was running Windows XP and Office 2003 desktops. The international law firm needed to upgrade to ensure communications with its clients were not slowed down due to compatibility issues between different versions of Office. In addition, the firm needed to maintain the highest levels of stability, performance and security for more than 2,400 desktops and laptops. Building and managing a single Windows 7 and Office 2010 image able to seamlessly integrate with more than 500 applications and add-ins was the primary challenge. This was further complicated by the desire to centrally deploy this image to 17 offices around the world without impacting the productivity of more than 880 attorneys.

Transformation Delivered

Application Compatibility and Remediation

iVision is working with King & Spalding to identify, test and remediate any applications in the environment for seamless use in the new workstation image.

Single Windows 7 Image

iVision is collaborating with the firm to design and implement a single, secure, centrally managed workstation build and deployment strategy that will be utilized in all 17 offices worldwide.

Custom Development

iVision is also extending the firm's internally developed iMX application. The application maintains a secure desktop configuration while enabling attorneys and staff to install applications and hardware with a dynamic security key provided by the help desk.

User Migration without Disruption

In order to seamlessly preserve core settings and data during the migration, iVision has developed a "User State Migration." The process includes an image of the legacy workstation to ensure a historical reference exists in order to protect against system, configuration or data loss.

Business Value

The process currently underway will remove the risk and barriers inherent to any upgrade and migration process of this size and scope. Through iVision's experience engineering success for clients with similar IT challenges, the King & Spalding is positioned to continue providing uninterrupted world-class service to its attorneys, staff and clients.

iVision

Engineer the future, today.℠