

Transforming ESG Challenges into Opportunities with EcoVadis' Full Solutions Suite



EcoVadis is there from the very beginning. From the initial supplier rating, to monitoring risk and capacity building. It meets all of our ESG needs in one.

Claudia Volpato, Jakala Sustainability and Risk Senior Manager



Company Profile



Industry
Consulting & Services



Headquarters
Milan, Italy



Customer Since
2021



Solutions
Ratings IQ Plus with Vitals Carbon Action Manager Academy

Company Challenges

Mitigating supplier ESG risk and ensuring regulatory compliance

Onboarding and engaging suppliers on sustainability

Understanding supplier ESG performance and challenges

Sourcing accurate data and detailed insights into supplier decarbonization maturity

Upskilling supply chain on scope 3 emissions reporting and decarbonization



How EcoVadis helps

IQ Plus maps global supplier risk across sectors, countries and regulatory frameworks, identifying areas for improvement and optimizing resources

Vitals delivers quick, scaleable, AI-verified questionnaires to engage medium-high risk suppliers

EcoVadis Ratings identify specific areas for supplier improvement

The Carbon Action Manager (CAM) monitors scope 3 emissions with the Carbon Heatmap and Scorecard

EcoVadis Academy provides scalable training on emissions calculation and ESG goal- setting

Results

Suppliers Mapped in IQ Plus: **2265**

Spend Coverage: **75%**

Countries Mapped: **47**

Industries Mapped: **172**

Suppliers with Rating: **255**

Academy Courses Completed: **254**

Driving Sales Through EcoVadis Rating

€37M in revenue from clients monitoring EcoVadis performance from 2023



Driving Supplier Engagement with EcoVadis IQ Plus with Vitals

Risk Management Challenges at Jakala





- **Adapting to evolving regulations** including CSRD and CBAM
- **Limited transparency** for Tier 2 suppliers and complexity of identifying high-risk suppliers
- **Monitoring** a global supply base
- **Encouraging suppliers** to engage in ESG practices to track progress

“
By integrating IQ Plus and Vitals with existing strategies, we can identify high-risk suppliers for deep evaluations with EcoVadis Ratings and lighter surveys through Vitals for others.”

Why did Jakala choose IQ Plus with Vitals?

IQ Plus helps Jakala build a holistic view of its supply base informed by industry, country and company related risks. The addition of the light Vitals questionnaire enhances its supplier risk profiling through direct input.

Company Profile

-  Industry
Consulting & Services
-  Headquarters
Milan, Italy
-  Customer Since
2021
-  Solutions
**Ratings IQ Plus with Vitals
Carbon Action Manager
Academy**

Benefits of IQ Plus with Vitals

Risk Mapping

Jakala uses IQ Plus to map supplier risks and is committed to covering **100% of their supply chain with spend over €100,000.**

Screening New Suppliers

IQ Plus helps Jakala to screen prospective suppliers and ensure tenders are awarded to suppliers **aligned with the company's sustainability goals.**

Monitoring Compliance

IQ Plus highlights high-risk suppliers, enabling Jakala to take **targeted action and implement corrective actions.**

Reduce Supplier Resistance

By leveraging Vitals, Jakala engages medium and high-risk suppliers with **free, simple, and scalable questionnaires.**