

From 2-week to 2-hour data recovery

Deakin University levels up their
data protection with Keepit



When the shift to the cloud was suddenly right in front of them, Deakin University needed a secure solution to backup and recover their SaaS data. Tim Forshaw, Data Centre Manager, Deakin University, shares that through his extensive research he found Keepit to be faster, more secure, and more user friendly than other vendors on the market.

Keepit offers confidence in recovery – no matter what

Knowing that Microsoft's native offering wasn't enough, Tim proposed Keepit due to its independent, cloud-only status. The Keepit solution provided the promise that Deakin University's Microsoft 365 apps would be completely secure. Even if data was temporarily deleted, all could be recovered completely.

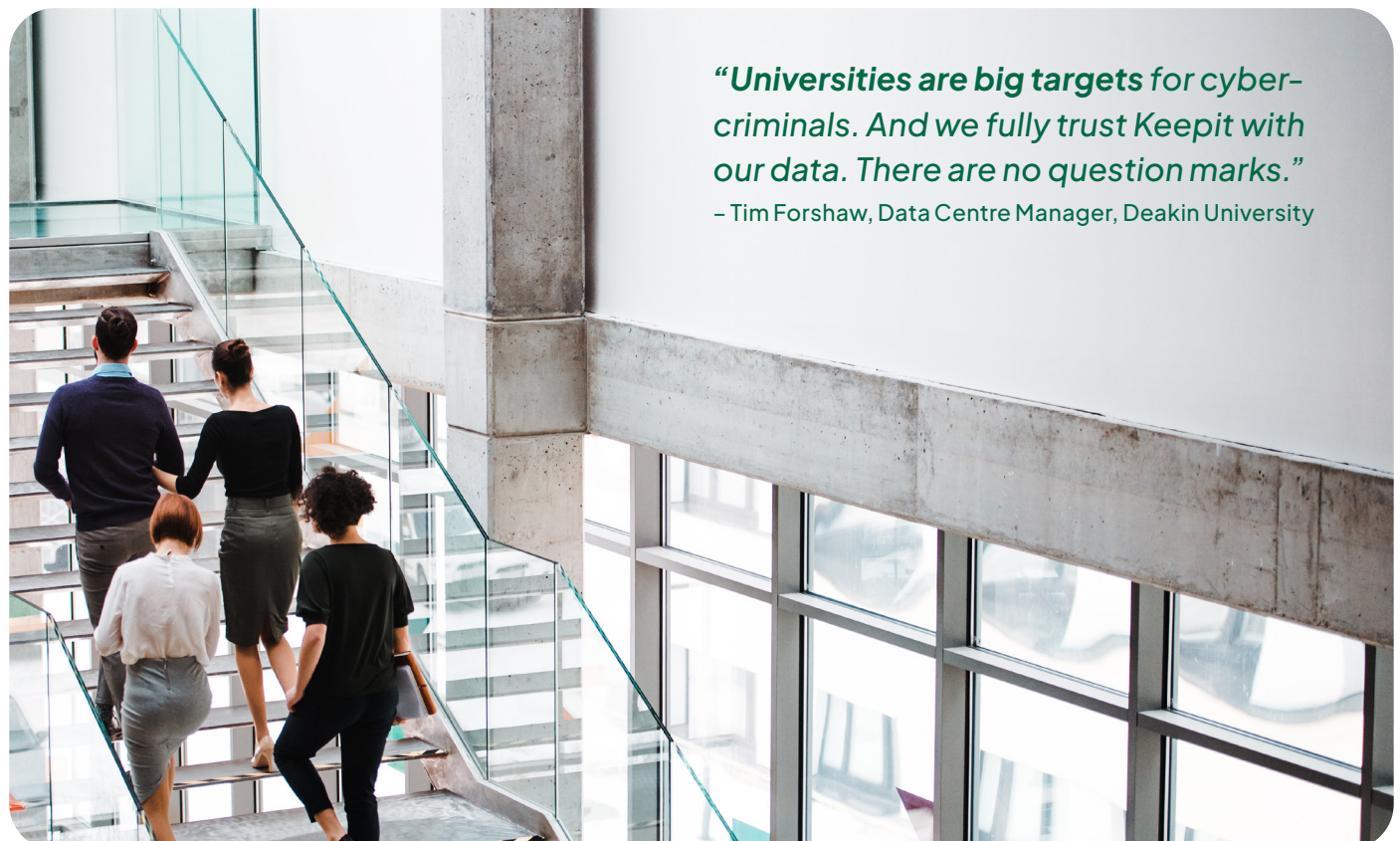
Significantly faster data recovery

In the past, it could take Deakin University weeks to organize a data recovery. They would typically hire a skilled engineer to work through the lengthy process of organizing tapes, ►



“We use Keepit, and we’ll shout it from the rooftops. It just does what it says it’s going to do. We don’t have outages. If we need to recover a mailbox from 3 years ago, we’ve got it within hours.”

– Tim Forshaw, Data Centre Manager, Deakin University



“Universities are big targets for cyber-criminals. And we fully trust Keepit with our data. There are no question marks.”

– Tim Forshaw, Data Centre Manager, Deakin University

“It used to take 2 weeks for a highly trained engineer to recover data for us. Now there’s no need for a Senior CIS admin to do it. Our team can work on it, and we can say, ‘We’ll have it this afternoon.’”

– Tim Forshaw, Data Centre Manager, Deakin University

archive boxes, and more. Now that the university is using the Keepit solution, their data recovery process typically takes place the same day. Now, when Tim Forshaw’s team recovers data, the recovery time unit is in hours or minutes instead of several weeks.

Improved business relationships and reputation

The benefits of working with Keepit have a positive domino effect when it comes to the university’s business partners – and especially, their legal team.

For larger data recovery requests, Tim’s team works with their solicitor to work through all the details. In addition to aiding in the efficiency of his team, Tim shares that working with Keepit has made a world of difference for their solicitors, too.

Whenever they meet with the solicitors on a specific data recovery case, the legal team is confident that they can quickly work through the case because Tim’s team can recover all needed data using the Keepit solution. As Tim says, “Keepit makes us look good. Keepit makes them look good.” ■

“It makes a big difference at the solicitors office when they know they can meet with us and feel confident that our team can probably get any data they need – due to Keepit’s reliable backup and recovery solution.”

– Tim Forshaw
Data Centre Manager, Deakin University



**DEAKIN
UNIVERSITY**

About Deakin University

Included in the top 1% of universities worldwide, Deakin is a leading university enabling globally connected education for the jobs of the future and research that makes a difference to communities across the globe.

Deakin offers a personalised experience enhanced by world-class programs and innovative digital engagement. The university has four outstanding campuses in Melbourne, Geelong and Warrnambool, and a premium online learning platform.



Learn how Keepit can securely
back up and recover your data

Request demo