

# Knowledge Harvesting and Sharing Solution for a Leading Manufacturing Company

**About the client:** The client is India's largest and among the world's leading manufacturers of cement, one of India's largest producers of Ready Mix Cement (RMC) and the nation's largest producer of white cement.

**Business requirements:** Organization of the data—such as technical know-how, best practices, and subject matter expertise—generated at the client's multiple offices, plants, and units across the country and the globe had become difficult. It was important for the client to capitalize on the knowledge across the enterprise to improve the overall efficiency and profitability. The client wanted a knowledge management portal to achieve the above objectives and further wanted to integrate the portal with the existing HR and ERP solutions.

**Solution:** Cybage developed a fully integrated solution that provided a centralized document repository with an extensive search facility, a forum to share knowledge, and a provision to help users reach out to subject matter experts (SMEs). Cybage also automated the existing learning and knowledge-sharing processes in the organization.

**Tools and technologies:** MS SharePoint 2013, jQuery, Seclore IRM, SAP integration, PeopleSoft.

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