

The virtual workspace under supervision of Login AM



Company: Delta Lloyd
Industry: Financial Services
Country: The Netherlands
Website: deltalloyd.com

Challenge:

- Outdated IT-environment needs a refresh
- Simplify maintenance of the server farm

Solution: Login AM**Results:**

- Simplified maintenance reduced the amount of incidents
- Costs at an acceptable level
- Higher reliability

Delta Lloyd Group is a financial services provider offering life insurance, general insurance, asset management and banking products and services. Delta Lloyd Group's target markets are the Netherlands and Belgium. The Group operates primarily under the brand names of Delta Lloyd, OHRA and ABN AMRO Insurance in the Netherlands, and under the Delta Lloyd brand name in Belgium. Delta Lloyd Group employs 5.447 permanent staff (FTE) and is listed on NYSE Euronext Amsterdam.

The challenge

In 2009, the IT infrastructure at Delta Lloyd Group entered the next era. After a five year period of outsourcing the entire IT infrastructure, the organization decided to reverse the process and to insource the IT infrastructure and IT administration completely. *"The need to become 100 percent responsibility for IT again, was mainly due to the fact that we planned a comprehensive and extensive modernization of our IT infrastructure,"* says Berrie Vlietstra, Datacenter Manager, IT & Services at Delta Lloyd Group.

"We faced many challenges, which we all wanted to take on. Due to this we defined a program, which consisted of many different IT-projects to create a state-of-the-art environment. We have planned three years for this and will finalize the last projects in the summer of 2012. In particular, we wanted to give our office desktop environment a boost and prepare it for the future. Advanced virtualization should prepare our infrastructure for flexible working, flexible desktops and the Bring Your Own Computer concept."

The solution

Delta Lloyd Group wanted to have a 'bare-metal terminal server solution', without unnecessary features at acceptable cost and easy to administrate. *"We selected a modern Microsoft Windows Server 2008 R2 systems with Remote Desktop Services enabled, to virtualize the desktop and to access it using the native RDP Protocol,"* continues Vlietstra. *"In addition, Login AM from Login VSI is a proven method to dramatically simplify the management of Remote Desktop Services. This immediately fulfilled one of our requirements: simplifying the system administration of the server farm."*

Login Consultants (a partner of Login VSI in the Netherlands) had the technical lead for this office desktop project and created the architecture for the Remote Desktop Services according to their best practice experiences, together with the project leader of Delta Lloyd. Now, six physical IBM servers run Windows Server 2008 R2 with Remote Desktop Services enabled, give remote and home workers access to the network.

"Login AM is used to structure the installation of the Remote Desktop server and to simplify system administration. Login AM avoids costly add-ons that we would have needed to install the servers and keeping them identical. Thanks to Login AM, system administration has become accessible and the risk of errors drastically reduced."

-Berrie Vlietstra,
Datacenter Manager, IT
& Services, Delta Lloyd

"After the formal transfer of the technology not so long ago, we are able to manage entire virtual infrastructure ourselves. What helps enormously is the management framework Login AM that is used for implementations of server-based computing, VDI and cloud environments. The platform is used to structure the installation of the Remote Desktop server and to simplify system administration." says Vlietstra.

The result

"Login AM avoids costly add-ons that we would have needed to install the servers and keeping them identical. Thanks to Login AM, system administration has become accessible and the risk of errors drastically reduced. We now experience a reliable Remote Desktop Services farm where 2,500 employees have access to, with a concurrent use ratio of four to one."

-Berrie Vlietstra

Datacenter Manager, IT & Services

About Login VSI

End user experience begins with performance. Great performance begins with Login VSI. We provide performance insights for virtualized desktop and server environments. IT departments, service and technology providers use Login VSI, Login PI and Login AM in all phases of their virtual desktop deployment to deliver a more consistent end user experience. Login VSI products work with VMware Horizon View, Citrix XenDesktop and XenApp, Microsoft RDS and any other Windows-based virtual desktop solution.

Visit www.loginvsi.com for more information.

Login VSI, Inc.
3945 Freedom Circle
Suite 670
Santa Clara, CA 95054
Phone: +1 408 899 7418

Login VSI B.V.
De Entree 85
1101 BH Amsterdam
The Netherlands
Phone: +31 20 705 1200

