

# Longview Orthopedic Associates boosts efficiency and revenue with orthopedic-specific workflows



It's clear that EMA is designed for orthopedic practices, making our documentation more efficient and aligned with our needs. It's also saved us valuable time on data entry by automatically suggesting frequently used diagnoses and treatment plans.

**Tony Lin, MD, FAAOS**



Read this success story and more at:  
[modmed.com/success-stories-ortho](https://modmed.com/success-stories-ortho)

Longview Orthopedic Associates faced billing and workflow issues, technical limitations and poor support with their previous EHR, leading to a drop in clinic volume, numerous workarounds and revenue loss. After six months, they switched to ModMed's all-in-one platform with Klara's Patient Collaboration tools. Thanks to effective onboarding and support, they reported returning to standard clinic volume in under three months and seeing five to eight more patients per day compared to their previous system.

Dr. Tony Lin shared more of their success:

➤ Increased clinic volume by 15%–20%

📁 Added portability with iPads for charting in the exam rooms

</> Suggested coding based on documentation

## Goals

- Find an intuitive system to replace clunky charting and reduce clicks
- Improve billing to resolve claims, correct postings and handle revenue mismatches
- Find a company with excellent customer support

## Results

- Improved documentation efficiency with Protocols and built-in E/M coding
- Streamlined billing and automated tracking of 90-day globals
- Experienced responsive support during onboarding and beyond

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