

“ It was outstanding – Triantz setting up a managed services center to support our IT infrastructure on AWS, thereby proactively and reactively addressing and resolving issues. ”

Senior Director, Business
Automation
Retail major



MY PROBLEM

We were finding it difficult to regularly evaluate our existing infrastructure, as well as maximize the availability of telephony, email, messaging, network connectivity, business infrastructure, office automation, and process automation systems.

SIMPLY SOLVED

Triantz built a managed services center – one that ensured infrastructure availability on a 24x7x365 basis -- to support our infrastructure on AWS. It proactively and reactively addressed and resolved our challenges by leveraging its well-defined governance structure and skilled resources across portfolios. Its phased approach proved fruitful in transitioning work from in-house support teams to a fully managed services model.