

# ModMed empowers Mid State Orthopaedic and Sports Medicine Center's billing and growth



ModMed is incredibly user-friendly, making every process remarkably simple. When a company is truly willing to work with you and for your success, it makes all the difference in how efficiently your practice operates.

**Robyn Sanders**, Billing Manager



Read this success story and more at:  
[modmed.com/midstate-ortho](https://modmed.com/midstate-ortho)

Mid State Orthopaedic and Sports Medicine Center, a large practice with 18 providers across six locations, faced major challenges due to its outdated, hard-to-use EHR and practice management platform. Too many clicks and manual steps slowed their operations. Switching to ModMed transformed their workflows. With a highly intuitive platform for billing, scheduling and patient engagement, they improved efficiency. This change allowed the practice to keep growing its patient volume and overall productivity.

Robyn Sanders, Billing Manager, also shared these results:



**Reduced manual eligibility calls by 90%**



**Streamlined scheduling from paper to digital**



**Accelerated provider documentation**

## Goals

- Implement a highly user-friendly, intuitive, all-in-one system
- Automate time-consuming manual eligibility checks
- Centralize scheduling management and patient communication

## Results

- Achieved efficiency across clinical, billing and administrative workflows
- Reclaimed significant staff time from manual tasks
- Enhanced patient communication via the Patient Portal

The statements and conclusions contained herein reflect the opinions of Robyn Sanders and not those of ModMed. ModMed makes no representations or warranties as to the accuracy of any such information. Results may vary depending on medical practice size, product usage and other variables

©2025 Modernizing Medicine, Inc. All rights reserved. MM-ORT-12675a-0925