

Arizona Desert ENT Specialists improves coding, productivity and patient care with ModMed



ModMed gave us the tools we needed to work smarter and cut down on unnecessary workflows. It brought everything into one place, which made it easier for our providers to document and for our staff to manage tasks.

Belinda Cano,
Practice Administrator



Read this success story and more at:
modmed.com/arizona-desert-ent

Arizona Desert ENT Specialists knew there was a better way to meet demands. Paper workflows hindered the practice's accuracy and productivity, leaving providers rushing through visits and feeling uncertain about coding. Administrative staff battled bottlenecks, especially when coordinating surgeries and allergy testing. The team needed a specialty-specific EHR to connect operations and help providers align coding with care. The all-in-one ModMed® ENT platform helped the practice centralize management across two locations for improved efficiency and revenue capture.

Belinda Cano, Practice Administrator, also shared these results:

- 👤 Increased patient volume by 10% across two offices
- ↗ Increased revenue capture by implementing ModMed Pay
- ↓ Reduced claim denials with guidance from suggested coding

Goals

- Improve coding accuracy to revamp billing
- Spend more time with patients by speeding up documentation
- Streamline workflows for allergy and surgery scheduling

Results

- Increased revenue capture with online payments
- Reduced admin workload with streamlined scheduling and billing
- Increased productivity using intuitive tools from ModMed

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