



Multi-Specialty Coding Review/Validation Services

Client Profile:

Revenue Cycle Management Group that provides medical billing, coding, claims processing, accounts receivable and practice management services to both large and small single or multi-specialty physician practices

Challenge:

Revenue Cycle Business supporting multi-specialty physician groups that were falling behind in coding quality reviews and audits due to rapid business growth.

Approach:

AQuity provided a global option to conduct ongoing coding quality and documentation reviews for the full physician population supported by the company. This involved development of a communication tool to provide the details of findings and recommendations on each encounter reviewed. AQuity developed a summary report that is provided to each physician with an overview of the trends identified and clinical documentation improvement CDI opportunities that influence coding results. These reviews cover the full range of the firm's multi-specialties and services.

Results:

The AQuity Coding Services team helped the client accomplish:

- Decreased burden on the Revenue Cycle Management Group to conduct the validation and review load that had increased due to their rapid and significant growth
- Allowed the RCMG to increase the number of Physician reviews being completed due to our support and ability to turn high volumes of reviews around quickly
- Development of a communication tool for findings and reporting coding review recommendations as well as a Physician summary report
- Provided education and documentation recommendations that are continually improving the physician coding, documentation and resulting revenue