NetSupport School

The Chesterfield College Group
Matthew Day, Head of ICT

Tell us a little about your school…

The Chesterfield College Group is a leading provider of further education, higher education, apprenticeships and professional training, with a national reputation for the quality of our provision and the high standards of customer service and support we offer.

What IT challenges were you trying to solve?

We were looking for a product that would enable tutors to broadcast their computer screen (or another student's computer screen) to all student computer screens in the room, blank/lock student computer screens, remotely view/control a student's computer, and show student work on the main projector/TV.

How has NetSupport School helped solve those challenges?

NetSupport School has enabled our tutors to deal with all of the IT challenges above as well as enabling them to control when and what students use computers for during lessons.

How and where has NetSupport School added value?

NetSupport School has helped increase productivity and saved our tutors time. It has helped tutors to keep students focussed on the task, limit external distractions, improve behaviour management, provide feedback and peer feedback as a class, and praise students by sharing examples of good work with the class.

How have you found working with NetSupport?

We have found all NetSupport staff to be exceedingly helpful before, during and since the trial period.