NetSupport School

Edmonds School District
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How is the software currently being used in your organization?
NetSupport School is installed in Multiple CTE (Career and Technical Education) computer labs in five high school buildings. Teachers use the software to monitor students' use during class and like the fact that they can intervene immediately if inappropriate use occurs.

Our Tech consultant states "NetSupport is a critical tool for me to maintain our classrooms".

The challenges we were trying to solve:
We wanted a product to help firstly, with classroom management, to help teachers to monitor student computer use in classrooms of up to 31 students; and secondly, with remote tech support, to enable the computer technician to service multiple locations from a remote site.

Why did you choose NetSupport School?
Education staff and our computer consultant chose NetSupport School together, based on its affordability and recommendation from others who highlighted the features they use, such as student blocking and screen monitoring and how it benefits their school.

We are very pleased with the product.

How/where has NetSupport added value?
NetSupport School is flexible and easy to use and has saved us time and money. We have also noticed increased productivity and performance as a result of using the software. This relates to both tech support and use as a teaching tool in computer labs.

We would recommend NetSupport School.