Fast-growing Real-estate Company in India **Automates Invoice Processing with Newgen**

Processes approximately **400 invoices per day**

Customer Overview

Our customer is a leading real estate and infrastructure development company in India, with over 50 projects across several cities. The company faced significant challenges in its invoice processing operations. Recognizing the need for digital transformation, the company collaborated with Newgen to leverage its extensive expertise and proven success in automating financial processes.

Challenges Faced

Regular Industry Approach

Most organizations in the real estate industry rely on traditional ERP-based invoice processing, often supplemented with email approvals and spreadsheets for tracking. While some companies use basic OCR tools for data extraction, they lack automation, real-time visibility, and seamless vendor collaboration. As a result, invoice processing remains slow, error-prone, and difficult to track, leading to delayed payments and compliance risks.

How Newgen Helped

To address the challenges and help the company expand with ease, Newgen implemented its **AI-enabled Accounts Payable Solution**. The low-code-based solution automated the entire invoice processing workflow. The key components of the solution included:

Seamless Integration with SAP

The solution was integrated with the company's existing SAP environment, enabling automated invoice posting, credit/debit note generation, and effortless data synchronization between systems

Digital Invoice Submission

A dedicated portal was deployed for vendors to submit invoices digitally, eliminating paper-based processes and reducing administrative overhead

Automated Helpdesk Support

A centralized helpdesk facilitated smooth communication between the processing team and vendors, ensuring quick resolution of queries and disputes

Real-time Reporting

A 360-degree dashboard provided real-time tracking of invoices, allowing stakeholders to monitor progress, identify bottlenecks, and enhance overall transparency

Key Benefits Achieved

Faster Invoice Processing:
The end-to-end automation streamlined workflows, reducing the turnaround time from 4 weeks to just a few days

Improved Vendor Relationships
Faster invoice approvals, enhanced accuracy, and on-time payments enhanced vendor trust and satisfaction

Increased Productivity
Straight-through processing (STP) eliminated manual data entry and freed up resources for more strategic and value-added tasks

Better Visibility
Real-time tracking and a unified dashboard improved visibility of invoice status and workflow progress

Enhanced Compliance
Automated audit trails ensured compliance with internal policies and regulatory standards

Adherence to SLAs
Clearly defined SLAs ensured consistent, predictable, and efficient invoice processing

Implementation Impact

*Nearly **400 invoices** processed per day*

***25 active users** leveraging the Newgen system for invoice management and approvals*

Conclusion

By partnering with Newgen, the company successfully transformed its invoice processing operations. The solution delivered speed, accuracy, and transparency, driving operational efficiency and vendor satisfaction. With enhanced compliance and reporting, the company was equipped with a robust, future-ready invoice processing system.

About Newgen

Newgen is the leading provider of a unified digital transformation platform with native process automation, content services, communication management, and AI/ML capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries, Newgen unlocks simple with speed and agility.

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