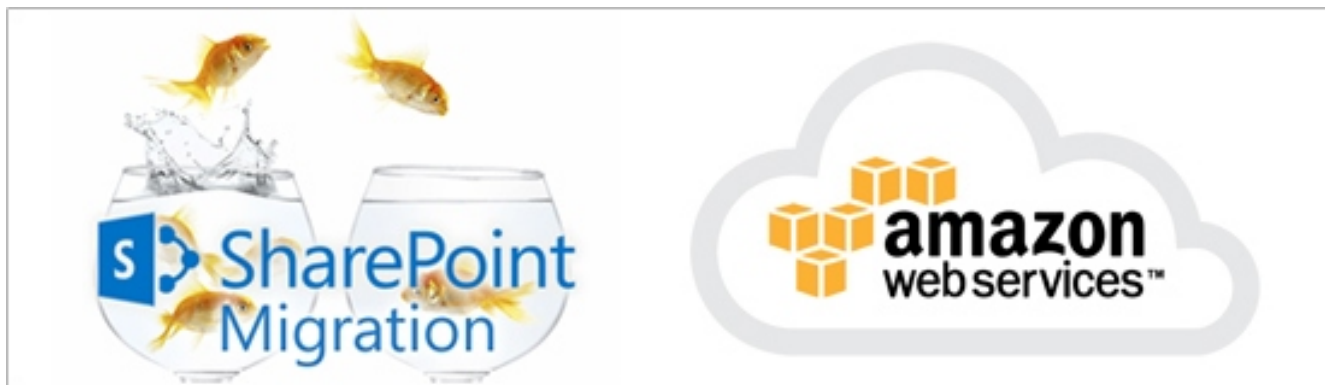


Microexcel Helps World Renowned Biological Research Center to successfully migrate to Cloud, Curb Costs and Enhance Productivity.



The Client is a 100 year old non-profit organization serving scientists all over the world through its biological research center.

Industry: Life Sciences-Biotechnology

Business Need:

The Client serves as a biorepository and distributor to thousands of scientific institutions, individuals and groups all around the world. Due to the increased developments in the SharePoint platform and the subsequent development demands driven by business users, the Client is facing increased operational costs, and is under increased pressure to wring out the cost from their IT operations by moving to cloud.

The Client had been receiving SharePoint support services from a vendor which had worked out well but they now wanted to bring in someone with cloud expertise. They needed a Managed SharePoint Service provider to be responsible for ensuring a successful transition to cloud, provide a continuous support and development services for their SharePoint environment.

With this objective the Client gave the responsibility to Microexcel, a Microsoft Certified Gold Partner with a proven track record to manage its SharePoint environment on premises and cloud.

Solution:

Microexcel is providing a pool of qualified and experienced SharePoint Architects and Developers to migrate Client's SharePoint 2010 on premise environment to a SharePoint 2013 environment hosted on Amazon Cloud Services. Apart from ensuring a successful transition to cloud and the continued health of Client's SharePoint Environment, Microexcel responsibilities include:

- Troubleshooting of issues by investigating Logs and perform Root Cause Analysis
- Recommendations of possible fix for issues and subsequent Issue resolution upon approval with accompanying documentation for proposed solutions
- Installing updates and patches for the SharePoint environment

Microsoft Partner

Gold Collaboration and Content
Silver Cloud Productivity
Silver Application Development
Silver Intelligent Systems
Silver Data Analytics
Silver Small and Midmarket Cloud Solutions
Silver Midmarket Solution Provider

Microexcel Inc,
400 Plaza Drive, 1st Floor
Secaucus, NJ 07094, USA
Phone : 201 866 6789
Fax : 201 221 7825
sales@microexcel.com
www.microexcel.com

Certified Minority Owned Business Enterprise

Microexcel Practice Helps World Renowned Biological Research Center to successfully migrate to Cloud, Curb Costs and Enhance Productivity.

- Verify and maintain backups and Manage Disk Space of the SharePoint Servers.
- Load Balancing Support
- User Administration and Permissions management
- Site Provisioning & Maintenance
- Creation of lists and libraries, page layouts, site templates and content types
- Escalations and User Support
- General Backup & Restore Support
- Disaster Recovery Support
- Best Practice Recommendations
- Support for InfoPath Forms deployment and Maintenance
- Weekly Health Check & Status Reporting along with a monthly summary of prior activities/pending initiatives etc.
- Providing training to department and business function site owners
- Proactively meeting with the business users and mapping their needs to SharePoint capabilities

Key Benefit:

The Client by building their SharePoint 2013 farm on AWS cloud instead of their own data center increased its computing power by 15 percent and reduced costs by 50 percent.

About Microexcel Inc:

Established in the year 2001, Microexcel Inc., is a Direct Microsoft Cloud Solution Provider and Gold Partner. With a proven track record in providing quality, cost effective and timely Information Technology professional services and solutions, Microexcel merges people and technology to deliver value. Headquartered in Secaucus, NJ, Microexcel has branch offices in New York, Illinois, California, Utah, UAE, South Africa and three offshore Center of Excellences located at Bangalore, Hyderabad and Pune in India. With over 1500 global employees, Microexcel provides support to Clients in the areas of Microsoft Technologies, SAP Applications (Certified SAP Services and VAR Partner), Quality Assurance Testing (HP & Micro Focus, ISTQB Certified Partner), IT Infrastructure Services (VM ware Partner), Informatica (Business Partner), Demandware and Interactive Services.

To learn more about how you can benefit from our IT expertise and professional services, please visit our website www.microexcel.com or send us an email to sales@microexcel.com

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