

# Busy OB/GYN doubles scheduled patients by implementing ModMed and Klara



People don't usually like change, but it was amazing to see our staff embrace the tools when they realized how much time they were saving. Once they saw how easy ModMed was to use, they were fully on board.

Nancy Villa, IT Director



Read this success story and more at:  
[modmed.com/northeast-obgyn-associates](https://modmed.com/northeast-obgyn-associates)

For over 35 years, Northeast OB/GYN Associates, comprised of 25 providers, has offered a wide range of women's healthcare services. The practice wanted to switch from its cumbersome server-based EHR platform to a cloud-based solution. They chose the integrated ModMed® EHR and PM system and Patient Collaboration tools with Klara®. Since switching, they report experiencing streamlined workflows and improved staff efficiency.

📅 Doubled the number of patients scheduled

📞 Reduced call volume, freeing up staff time

🕒 Saved time on documentation with Protocols

## Goals

- Switch from server-based platform to cloud-based solution
- Streamline workflows across departments
- Improve communication with patients

## Results

- Implemented an OB/GYN-specific integrated system
- Seamlessly connected patient care and billing
- Improved patient engagement and self-scheduling

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