

TRAVERSE® IN ACTION

CHILD PROTECTION

Achieving permanency twice as fast

*“If I need something,
I know I can go to Traverse.”*

—KELLY ROHLAND



FAVORITE TRAVERSE FEATURE

"I love the content page. I'm in that every day. I can go into Traverse and just search for the document I'm looking for or the date within minutes versus spending half of a day digging through a file."

KELLY ROHLAND— Child Protection Social Worker
Houston County Department of Human Services (DHS)

Kelly wants to spend as much time as possible with adoptive families to help kids achieve permanency quickly. But she spent much of her time doing administrative work in the office.

Now that her agency has implemented Traverse, Kelly spends more time on high-value work such as meeting with families and making referrals faster. Kelly can collect, view, and share case content more quickly and efficiently. As a result, Kelly is currently helping a child get adopted in half the time it took for her previous client—six months versus one year.

BIGGEST CHALLENGE BEFORE

"It's been more time in the office, which I don't enjoy because I need to see the families. The families are the ones that are suffering because I'm not out there."

BIGGEST BENEFIT

"I feel like it's helping my relationship with my clients. I can be more transparent. I can make more phone calls. I can see clients more."

WHY TRAVERSE?

"I think my stress level is less. Obviously, it's still a high-stress environment, but I can actually get out of the office on time, and I can take a lunch break."



Learn more:
teamnorthwoods.com/products/traverse