

Dr. Suzanna Chatterjee-Morris reduces administrative burdens and achieves success by switching to ModMed



The OBGYN-specific design of ModMed provides intuitive features like prenatal flow sheets, suggested coding, and Protocols. This automation alone saves time, allowing me to dedicate more time to my patients. ModMed has also helped support a positive workplace culture by reducing administrative burdens.

Suzanna Chatterjee-Morris, MD



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After years in a group practice, Dr. Suzanna Chatterjee-Morris opened her own private practice, River Valley Obstetrics and Gynecology. She faced limitations and financial strain with her previous EHR system. Her dedication to patient care and a desire for greater autonomy led her to switch to ModMed®. The transition has not only supported Dr. Chatterjee-Morris in building a thriving practice, but has also improved efficiency, billing accuracy, and patient and provider satisfaction. The practice has since been recognized as the “Best of the Best OBGYN clinic” for four consecutive years.

Dr. Suzanna Chatterjee-Morris shared these results:

- Saved up to \$10K a month on previous EHR costs
- Cut annual exam charting by five minutes per patient
- Improved billing accuracy for instant clean claims

Goals

- Switch from a percentage fee-based system that penalized success
- Enhance efficiency in charting and billing processes
- Improve work-life balance for providers and staff

Results

- Escaped the constraints of a hospital-based system and prioritized patient care
- Reduced billing denials and improved claim processing
- Enabled providers to complete documentation during office hours

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