

Omni Impex

Inception	: 1992
Company Size	: 12
Location	: Burrabazar, Kolkata
Products	: Hand tools, Power Tools

Partner Name : Zenais Consultancy
Services Pvt. Ltd.



The correct accounting software helps you to properly maintain the books of accounts with accuracy and reduces the burden of the organisation, which Tally does for my business.

Ashok Kr. Gupta
Owner, Omni Impex

How Tally helped Omni Impex overcome their business challenges

How and when did your journey with Tally start?

It started in June 2019. With government changing and implementing various rules and regulation for GST, we needed a software which could help timely and accurate updates. That was the time we chose to switch over to Tally as it provides complete solution regarding GST and is a very stable software.

What were you looking for in an accounting/ERP software?

A complete business solution software. From accounting to keeping a record of TDS payment, GST-return filing.

How did Tally contribute in solving your business problems?

Tally has a complete backup team which supports the user over phone /online for solving any problem and guiding them how to get the best utility from the software.

Which Tally feature do you use the most?

Bank Reconciliation Statement.

How useful do you find the reports in Tally? How often do you refer to them?

In our day to day activity we have to generate various reports through Tally and we need to refer them quite frequently. The best part is that the reports can be filtered according to ones preference.

Which report has helped your business the most and how?

Stock inventory report. It helps us to understand the flow the products and details of stock sales can be easily accessed from there.

How much have you progressed over the years post the usage of Tally in terms of employment given, revenue etc?

It has helped in generating accurate reports without any system glitches which helps us in relying more on the software and getting work done faster and easier, helping us save on man-hours.

Have you ever reached out to Tally Support? How was your experience?

Nope. We contact the Tally partner in Kolkata and they help us out promptly.

Via partner resource: Zenais Consultancy Services Pvt. Ltd.

How was your first-ever interaction with the partner?

It was good. Mr. Arup Dey personally came down to my office to explain the feature and benefits of using Tally and insisted we should take the demo before purchasing the software.

How did you find the demo?

The demo was good. All our queries were answered on the spot and showed us how to work around the software.

Do you interact with the partner for your queries often? How well does the partner help in resolving your Tally-related issues?

We seldom contact them and most of our queries are resolved instantly or maximum within 24 hours.