TOP MANAGEMENT CONSULTING FIRM OPERATING IN 40 COUNTRIES GETS ONLINE INVOICE DATA ENTRY SERVICES FROM FLATWORLD SOLUTIONS



The Client

The client is based in Australia (Sydney) and was founded in 1926. With annual revenues exceeding \$2 billion, they consult for 80 percent of the Fortune Global 500 as well as non-profit organizations and government agencies. Services include strategy development to improve organizational transformation, sustainability, innovation, procurement, marketing and analytics.

Client Requirements and Challenges - Daily Data Entry

Support for Invoicing

The client needed immediate help to process a high daily volume of invoices. Data entry requirements included speed and accuracy. The client wanted invoicing information to be entered on a daily basis into a customized portal. To demonstrate accounting skills as well as data entry precision and fast turnaround time. Flatworld Solutions (FWS) proposed an initial trial project at no cost to the client.

The project involved these primary challenges -

- + Client needed support immediately.
- + An accounting background was also desired by the client.

The Solution - By Flatworld Solutions

The Flatworld Solutions data entry specialists developed this solution -

- + The quality test team included an account manager and a dedicated data entry specialist with an
 accounting background. The client provided two days of online training. Following the training period,
 FWS completed data entry involving 20 invoices within 24 hours.
- Following the successful test phase, the client awarded a contract to FWS to process 100 daily invoices from three accounting managers for several weeks.
- + The full-time contract team included an account manager and three data entry specialists with accounting backgrounds.
- The project was completed within 45 days. The FWS data entry team successfully processed 3000 online invoices.

Final Results - Speed, Accuracy and Affordable Pricing

This project illustrates the need for a variety of skills when seeking data entry support for specialized documents such as detailed invoices about to be delivered to customers who expect complete accuracy. In this case, Flatworld Solutions provided data entry resources with accounting expertise. The client noted that the FWS team supplied precise results, a quick turnaround and the most affordable pricing structure they had witnessed in recent decades.

FWS is an ISO certified support services provider and ensures that data management processes meet international quality standards. We have a multilingual team that works with ease in multiple languages - for example, invoice form data entry projects can be processed in any preferred language. Contact Flatworld Solutions today to discuss your next project.